Access, Equity, and Efficiency: Education Interpreting at the SCCOE



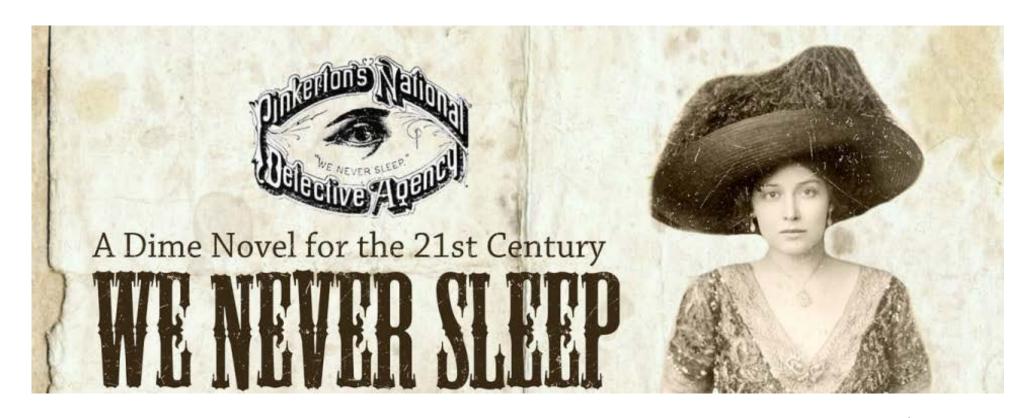
Yasmeen Husain



# Equity, Access, and Support: Education Interpreting at the SCCOE

YASMEEN HUSAIN CHAMPIONS FOR LEADERSHIP MAY 31, 2018





AMERICA'S FIRST FEMALE DETECTIVE

## Professional Background

#### **Work Experience**

• Student services, Social Emotional Learning (SEL), program development

#### **Strengths**

- Connectedness
- Input
- Context
- Individualization
- **Futuristic**







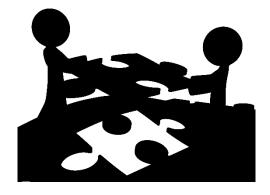




### Professional Development Goals at the COE



High standards for self High support for others



Collaboration



Reflection Problem Solving Improvement

## Project Goals: Alignment with COE Mission and Vision

Ensure student **equity**, **access** to best DHOH teaching practices and learning environments

**Support** DHOH site Administration

Provide Professional Development for Ed Interpreters to make the COE a **premier employer** 

Strategize recruitment and retention processes to improve **organizational effectiveness** 



### The Assignment

#### **Accountant I/II Recruitment**

1-2 vacancies

Post Position for 15 days Screening Written Exam Panel Interview Final Interview

**Selection in 6 Weeks** 

| Closing Date | Total<br>Applications | Meet Minimum<br>Qualifications |
|--------------|-----------------------|--------------------------------|
| 9/13         | 33                    | 12                             |
| 10/14        | 35                    | 21                             |
| 3/15         | 41                    | 14                             |
| 12/15        | 87                    | 18                             |
| 12/16        | 106                   | 16                             |
| 8/17         | 87                    | 14                             |

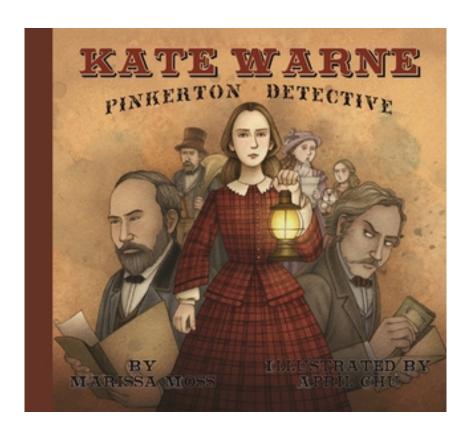
#### **Interpreter Recruitment**

6-8 vacancies

Year round, ongoing posting
Referral by DHOH Counselor/Coordinator
Screening
Interview at DHOH site
Select 1-3 per year

| Closing Date | Total Applications | Meet Minimum<br>Qualifications |
|--------------|--------------------|--------------------------------|
| 4/13         | 4                  | 3                              |
| 10/16        | 14                 | 4                              |
| 4/16         | 4                  | 0                              |
| 2/17         | 6                  | 9                              |

### The Investigation



Why has there been a historic vacancy for Education Interpreters at the SCCOE since 2008?

What barriers prevent qualified Interpreters from applying?

What is the impact of shortage on current Interpreters and students?

## Background and History

What is the job of an Education Interpreter at the COE?

To perform highly specialized functions in the interpreting/transliterating classroom lectures, instructional materials, media, mainstream classroom instruction, informal conversation discussion, interpreting and tutoring Deaf and Hard of Hearing students in assigned academic or elective subject areas. (Classified job description)

In the words of an Interpreter...

"Our hands are the teacher's voice and our voice is the student's hands. Interpreters open a world of education for deaf students in a mainstreamed world."



Education Interpreter, Working Group Member, Dartmouth Middle School

## Impact of Education Interpreter Deficit

- Constant challenge to meet student needs
- Education Interpreters are spread thin on a daily basis
- No time for collaboration and problem solving meetings
- No time for mentoring, coaching, professional development



Deaf students in mainstream classrooms are getting their education from an Education Interpreter. If the Interpreter is not effective or absent, that child is not receiving an education.

Talia Chapman Adjunct Professor, American River College Education Interpreter Coordinator, Monterey Trail High School

#### Research and Resources



- Registry of Interpreters Office in Washington, D.C.
- Gallaudet University in Washington DC
- California Department of Education
- Ohlone College, American River College, Cal State Fresno, Cal State Northridge

## Deaf/ Hard of Hearing Students in California

- 1 out of 2000 students is deaf
- 1 out of 500 students is hard of hearing
- 14,000 Deaf/HOH students are behind their peers on standard assessments

- 90% have hearing parents
- 45% are in mainstream classrooms with the use of hearing aids and other amplification devices, and Education Interpreters

Legislative Analysts Office, http://www.lao.ca.gov/Publications/Report/3498#Introduction

National Institute of Deafness and Other Communication Disorders (NIDCD)https://www.nidcd.nih.gov/health/statistics/quick-statistics-hearing

# Our students need effective Ed Interpreters!

- Estimated 85% are English Language Learners (ELL).
   Parents have few resources to advocate for themselves or child.
- Parents do not sign.
   Communication at home difficult.
- Deaf Plus hearing loss, Autism spectrum, cognitive impairments

#### Elementary: Oster

- 55 students in grades PreK 5
- 5 Interpreters, 23 Paraeducators
- 14 Deaf Plus

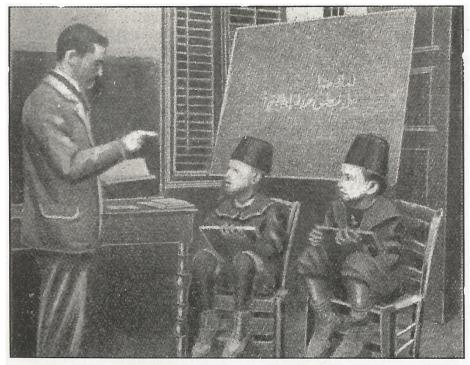
#### Middle School: Dartmouth

- 22 in grades 6-8
- 5 Interpreters, 1
- 7 Deaf Plus

#### High School: Leigh

- 36 in grades 9-12
- 12 Interpreters
- 8 Deaf Plus

Policies and procedures need to be updated to support shifting culture in deaf community.



SCHOOL FOR THE DEAF AND DUMB, CAIRO.



### Legislation and Accountability

Endrew F. Decision (March, 2017)

The Individuals with Disabilities Education Act (IDEA)

Free Appropriate Public Education (FAPE)

SUPREME COURT OF THE UNITED STATES Syllabus ENDREW F., A MINOR, BY AND THROUGH HIS PARENTS AND NEXT FRIENDS, JOSEPH F. ET AL. v. DOUGLAS COUNTY SCHOOL DISTRICT RE-1 CERTIORARI TO THE UNITED STATES COURT OF APPEALS FOR THE TENTH CIRCUIT No. 15-827. Argued January 11, 2017— Decided March 22, 2017

# 2018 and Beyond



Effective Human Resources Practices

+

Best Special Education Practices

=

# **Professional Learning Community**

Engaged students, teachers, Interpreters, administrators

## Needs Analysis and Problem Solving

# **SCCOE** Deaf Hard of Hearing Working Group

- Collaboration with Site Principal and Counselor
- Listening to needs of Elementary, Middle, and High school Interpreters

# **California** Department of Education State Wide Task Force

- Participated in regional meeting
- Pooling resources
- Feedback from Deaf Community
- Access to statewide professional development
- Feedback to inform statewide policy

## Barriers

**SOLUTIONS** 

#### **Barriers**



Cannot pass Interpreter Assessment

Graduates from training programs need 2-4 years of experience to qualify

Salary too low

Duties are unclear

Feel unfit to be language models

National and statewide problem

## Solutions and Accomplishments

Education Interpreter professional development introduced at the COE

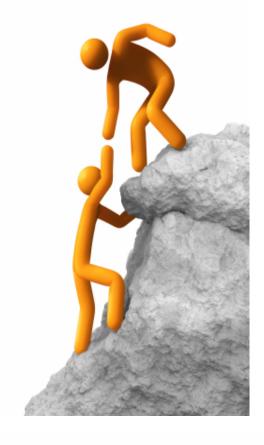
Human Resources + DHOH + Special Education



# Mentoring/Coaching Plan for "Pre-Qualified" Education Interpreters

**Identified** cohort of 4 Educatic Associate and Substitute Interpreters

**Implemented** plan to help pass EIPA (Education Interpreter Performance Assessment)



Secured Special Education funds to live stream 4 Weekend Video Conferences offered by Boys Town National Research Hospital in Omaha, Nebraska

Partnered with Solano County Office of Education to cut video conference cost in half

# Individual and Small Group Coaching Plan for Spring/Summer 2018



Secured \$10,000 + of Education Effectiveness Funds to cover coaching and training fees

- Domains of the EIPA for Younger Children
- Peer Mentoring
- Vocabulary and Language Development via ASL
- Individual Coaching Sessions

# Professional Development for *Continuing* Education Interpreters

#### Created mid-year PD workshops

Cindy Farnham – February 22 Angela Funke – February 23

#### Access to Statewide Training/workshops

CAL-ED Conference –Deaf Education Professionals 4 Day EIPA Retreat, Riverside, CA Deaf Plus Conference, Fresno, CA

Very positive response from new and experienced Interpreters!



#### Outcomes

Building the Brand: COE provides excellent support to Education Interpreters

Effective collaboration: COE is an active partner, shares resources

Equal Access: COE advocates for and meets the needs of every student



"I have reasons to believe that Santa Clara [County Office of Education] may very well serve as a state model for developing and retaining educational interpreters."

Sean Virnig, PhD Associate Director State Special Schools and Services Division California Department of Education

# Thank you!



Dr. Demerris Brooks, Alice Serraon, WOD Team Dr. Melissa Christie **Debbie Bemis** Interpreter Working Group Kristin Olsen Jonathan Muñoz **CPS Team** Dr. Sean Vernig, CDE Cindy Lolong-Perez Bernadette O'Donnell Lindsey Wong