Victor Duron
Out of School Youth Network

Champions for Leadership
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Santa Clara County Office of Education

Background

The Program: Migrant Ed offers a unique program that identifies and provides services to students who have stopped attending school without completing their diploma. These *Out of School Youth* (OSY) receive ongoing one on one advocacy and academic support to help them complete their high school diploma, GED, or equivalent

The Project: The OSY Network Project is an online data collection system. This online electronic system will track student demographic data and student services in order to reduce paperwork, improve data collection, increase program accountability, and enhance delivery of services.

Goals

I. Maximize Delivery of Student Services

❖ To identify every single OSY and potential OSY

❖ To ensure that every single OSY is given services

II. Create a System of Excellent Accountability

❖ To know which staff is connected to which OSY

❖ To provide ongoing follow up to the students we serve

III. Be a Data Driven Program

❖ To collect all relevant data in order to identify points of need

❖ To develop our services based on data and evidence of need

Challenges

- Factoring in All Relevant Data Elements

- Transition to a New System & the Fear of Change

- Training Users and Overcoming User Error

- Glitches, glitches, glitches…

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Accomplishments

- Streamlined and Systematized the OSY Program

- Improved Ability to Identify Out of School Youth

- Increased Number of Students Receiving Services

- Created Means of Identifying Student Needs

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Key Learnings

- You Can't Plan for Everything!

- Get Buy-In from Your Partners!

- Hard Work Up Front Cuts Down Work Later!

- Without Data, We're Just Guessing!

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