

#### COUNTYWIDE CHIEF BUSINESS OFFICERS MEETING OCTOBER 19, 2017 9:30 a.m. to 12:00 p.m. **MILPITAS ROOM**

#### AGENDA

9:30 - 9:45	Welcome	Megan K. Reilly, Santa Clara COE
9:45 - 10:15	Alternative Education Program	Steve Olmos, Santa Clara COE
10:19 - 10:40	Great Shakeout Earthquake Drill - Drop, Cover, and Hold On	
10:40 - 11:25	School Budgeting Best Practices	Matt Bubness Government Finance Officers Association (GFOA)
11:25 - 11:40	State, Economic and Legislative Update	Michelle McKay Underwood School Services of California, Inc.
11:40 - 11:50	Technology Services Update	Cindy Patterson, Santa Clara COE
11:50 - 12:00	Updates and Questions - District Business and Advisory Services Update  • AB 1309 • Checklist for Budget, First and Second Interim	Judy Kershaw, Santa Clara COE
	- Follow-up Questions	Megan K. Reilly, Santa Clara COE

#### 2017-2018 Meeting Schedule

DATE	TIME	ROOM
October 19, 2017	9:30 a.m 12:00 p.m.	Milpitas Room
November 30, 2017	9:30 a.m 12:00 p.m.	San Jose Room
January 18, 2018	9:30 a.m 12:00 p.m.	Morgan Hill Room
February 15, 2018	9:30 a.m 12:00 p.m.	Oak Grove Room
March 22, 2018	9:30 a.m 12:00 p.m.	Milpitas Room
May 17, 2018	9:30 a.m 12:00 p.m.	Oak Grove Room

# Santa Clara County $\frac{O}{T}$ Office of Education

#### Alternative Education Program October 19, 2017

#### Purpose of Alt Education

 The Alternative Education Department (AED) provides educational programs for students under court supervision, and who are expelled or who are deficient in credits and have experienced challenges in matriculation in the traditional school settings.



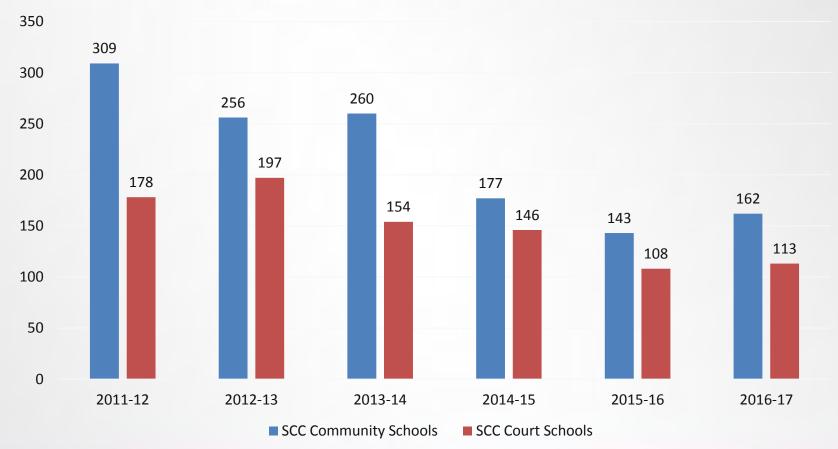
#### Alternative Education (AED) Revenue Sources

- Community Schools
- Non-Juvenile Court Schools (NJCS)
  - Local Control Funding Formula (LCFF)
    - Base, Supplemental and Concentration
  - State Lottery
  - Tuition/Allotments
  - General Fund Contribution

- Institutions
- Juvenile Court Schools (JCS)
   LCFF
  - Base, Supplemental and Concentration
  - State Lottery
  - Contribution from General Fund

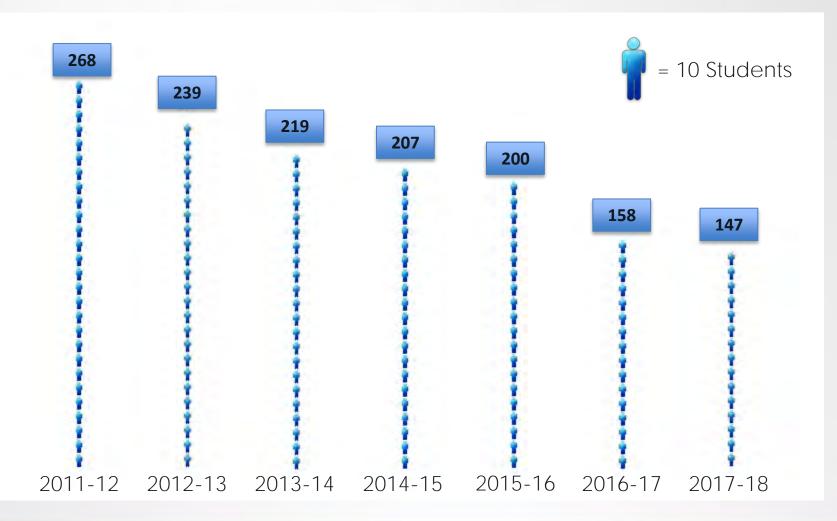


#### Santa Clara County Alternative Education Total Enrollment 2011-2017



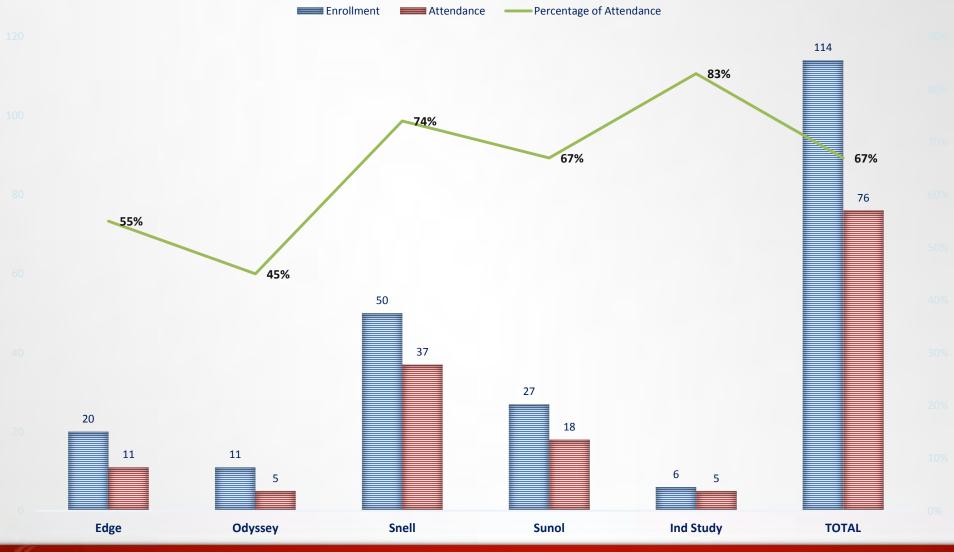


#### TOTAL NUMBER OF ALTERNATIVE EDUCATION ALLOTMENTS PER MOU 2011-2018





#### ENROLLMENT AND ATTENDANCE FOR COMMUNITY SCHOOLS JANUARY 2017





### Alternative Education Historical ADA

	2011-12 P-Annual	2012-13 P-Annual	2013-14 P-Annual	2014-15 P-Annual	2015-16 P-Annual	2016-17 P-Annual
Community Schools	294.22	237.74	238.91	157.30	123.27	83.10
Court Schools	247.93	231.12	238.76	188.29	158.54	115.21
Community Day Schools	19.86	32.74	0.00	0.00	0.00	0.00
Total AED ADA	562.01	501.60	477.67	345.59	281.81	198.31



### General Fund Contributions

Program	2017-18 Proposed Budget	2018-19 Projected Budget	2019-20 Projected Budget
Community Schools	\$1,900,302	\$1,974,757	\$2,000840
Court Schools	\$1,248,225	\$1,218,440	\$1,230,690
Total	\$3,048,527	\$3,193,197	\$3,231,530

Opportunity Youth	\$1,296,107	\$1,376,173	\$1,392,554
Academy (OYA)			



#### Reasons for Declines

CDE and school districts implemented and support new strategies to keep children in schools

- "Restorative justice" programs
- Interventions that teach life skills, emotional control and improve school climate
- Passage of Assembly Bill 420 which limits suspensions/expulsions due to disruptive behavior

County-wide reductions in suspensions and expulsions between 2011-12 and 2014-15

- 31% reduction in suspensions
- 26% reduction in expulsions



#### Alternative Choices

Court Schools are mandated

• Community Schools are options...



## **AED** Reorganization

#### • Next Steps

- June 2018 Odyssey Closes
  - Meeting with South County Leadership on 9/25/17
  - due to excessive cost (\$700,000 GF contribution)
  - Low enrollment
- Collaborating with South County Districts to develop a plan for 2018-19
  - Bus students?
  - Support in district?
  - Or?



# AED Reorganization Options

- Future Options...
- Allotments
  - Increase Allotments to reflect true cost of program
    - Current cost is \$3,600 per seat
    - Projection of future allotments \$16,335
  - Other COEs charge higher levels
    - SMCOE = \$36,000
    - RCOE = \$17,510
  - Placement & Overages fees
    - Per student placement
    - Additional seat cost when district place more then allotments
    - Compare the cost of ED Classrooms = \$56,000 per student
    - Community School students have similar educational needs due to Environmental Conditions such as traumatic events, drug and alcohol, and additional social conditions that they are exposed to.



# AED Reorganization Options

- Explore Minimize program
  - 2017-18
    - Current Program (Odyssey, Sunol, Edge/Peak, Snell)
    - Court Schools are mandated
    - Build county awareness of AED current conditions and collaborate on Alternatives to Alternatives
    - Update County Expulsion Plan 2018
  - 2018-19
    - Close Odyssey (will occur)
    - Focus on high school only? Or?
    - Potential reduction of services due to limited funding
  - 2019-20
    - Potential reduction of services due to limited funding



# Visiting District and Community Partners

- Probation, Juvenile Judges, Department of Family and Children's Services, District Attorneys Office, Public Defenders Office, Alternative Defenders Office, Juvenile Justice Commission Officers, and other related partners (September – October)
- Morgan Hill Unified (9/25/17)
- Gilroy Unified (9/25/17)
- East Side Union High (10/11/17)
- Campbell Union High School District (T.B.D.)
- Santa Clara Unified School District (10/18/17)
- Milpitas Unified School District (T.B.D.)
- San Jose Unified (11/7/17)
- Smaller districts are invited to participate in SCCOE Community School Restructure Summit (11/14/17)



# AED Reorganization Process

- District Leadership Team Visits District, Probation, and Community Partners to inform and engage in this collaborative partners
- SCCOE Community School Restructure Summit-November 14<sup>th</sup> @10-12 PM to explore learning, provide recommendations, and share next steps
- Request all District partners to return commitment letters by 1/31/2018
- Review feedback winter 2017-18 with SCCOE Leadership and adjust
- Next Steps...



#### **Best Practices in School Budgeting**



October 19, 2017



#### Development

- Best Practices in School Budgeting developed by GFOA with input of several districts and other experts -<u>http://gfoa.org/pk-12-budget</u>
- Smarter School Spending initially developed in partnership with four districts - resource library of examples, tools, etc. - <u>http://smarterschoolspending.org/</u>
- Award for Best Practices in School Budgeting is a new GFOA budget award based on the Best Practices in School Budgeting - <u>http://gfoa.org/school-budgeting</u>
- Alliance for Excellence in School Budgeting is an early adopter group formed by GFOA to aid in implementing the new Best Practices http://gfoa.org/alliance-excellence-school-budgeting

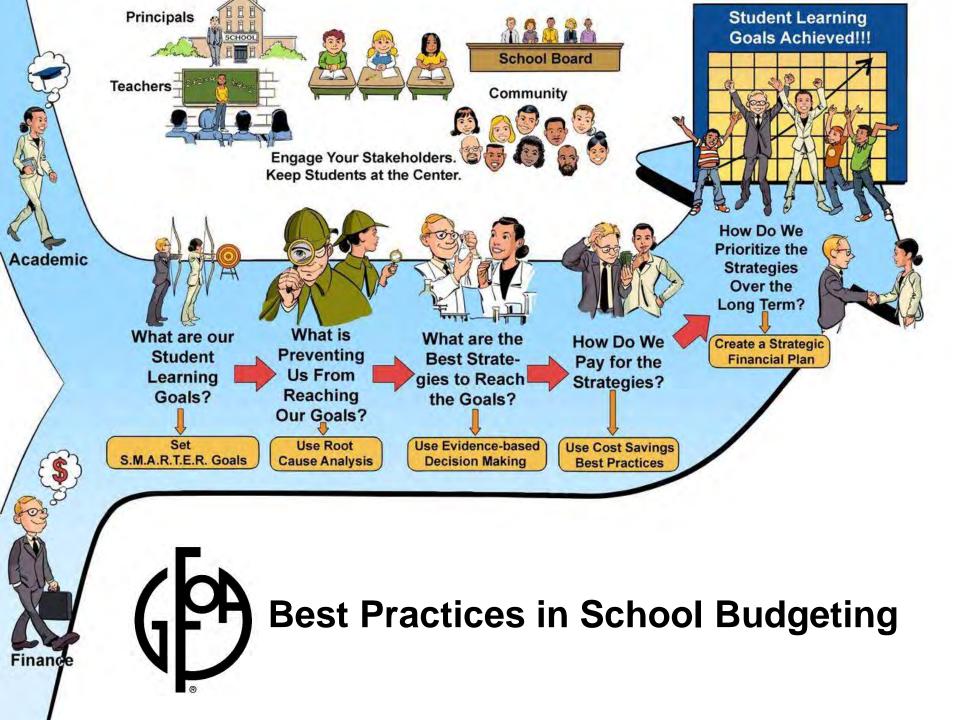


## Need for Better Budgeting

- "Traditional" budget model
  - Incremental changes
  - Limited resources drive budget process
  - More reactionary than pro-active
  - Focus on current year challenges
- Need for better alignment of budget process and student achievement goals
  - Attempts likely made
  - Potential questions on sustainability

# Key Features of Best Practices in School Budgeting

- More pro-active approach
- Strategic plan drives budget with focus on student achievement rather than limited resources
- Enhanced credibility
  - Continuous improvement principles
  - Strategic financial plan





# Focus on 5 Major Areas

- 1. Plan and Prepare
- 2. Set Instructional Priorities
- 3. Pay for Priorities
- 4. Implement Plan
- 5. Ensure Sustainability



# Implementing the Best Practices

- Not meant as an outright replacement of existing budget process
- Framework to integrate current efforts to help move the bar forward
- Way to help identify areas that may need improvement
- Not a linear path focus on areas of most immediate benefit to gain quick wins



#### Before Diving into the Framework...

- Quick self-assessment of how your current budget process works:
  - What works well?
  - What doesn't work so well?
  - What would you like to see improved?
  - What do you think your non-finance colleagues would like to see improved?



#### 1-2-4-All

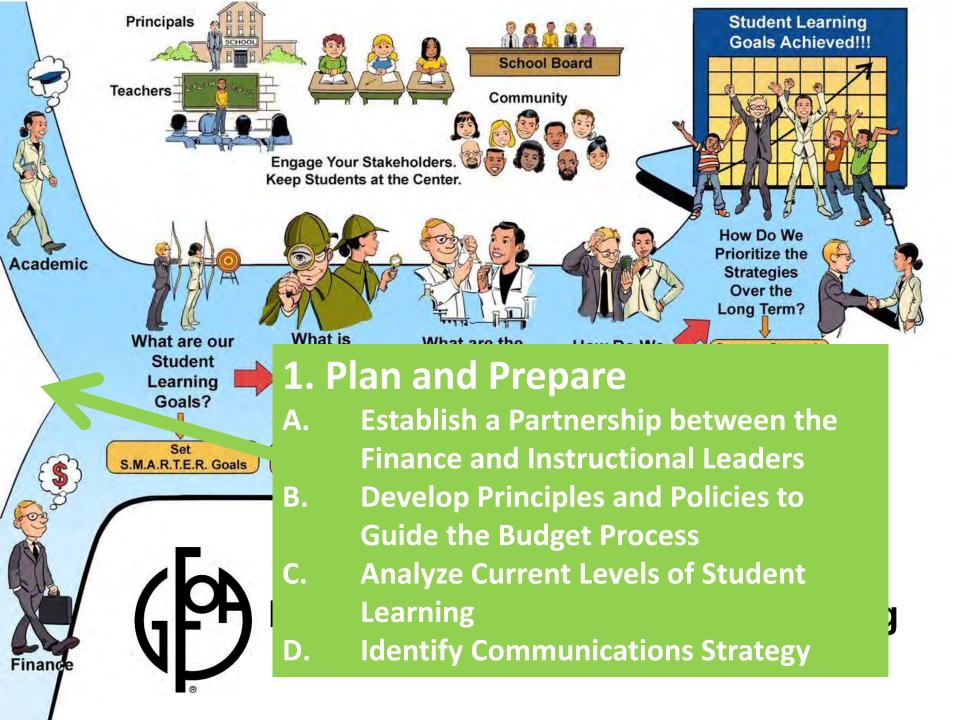
- Steps
  - Silent self-reflection 1 minute
  - Expand on your ideas in pairs 2 minutes
  - Share & develop ideas in foursome 4 minutes
  - Each group shares at least one important idea with all





# How to Begin

- Emphasis on planning and setting the stage
  - Collaboration
  - Framing the process
  - Baseline performance
  - Engagement



#### Establish a Partnership between the Finance and Instructional Leaders

 Collaboration between the academic and financial leadership of a district is key to the Best Practices in School Budgeting



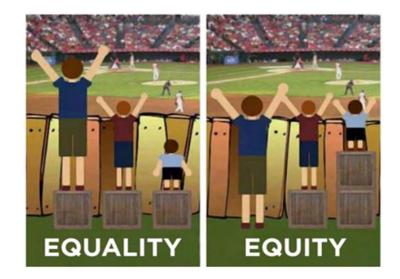




#### **Developing Budget Principles**

Use as a way to set tone/change culture

- Focus on students
- Data
- Cost-effectiveness
- Equity
- Long-term
- Transparency



### Identify Communications Strategy

- Communication strategy components:
  - Process overview
  - Explanation of decisions
  - Stakeholder engagement
- Implement communication strategy
  - Identify the messengers
  - Identify target audience and tailor messages
  - Select communication channels
  - Gather feedback and adjust



## **District Examples**

- Beaverton School District, OR
  - Partnership took time and conscious effort
  - Lead with academics, not finance
  - Levels of implementation
- Traverse City Area Public Schools, MI
  - Use best practices as district principles
  - Makes decisions better, not easier
  - Culture trumps strategy
  - Make connections at relatable level



BEAVERTON

SCHOOL DISTRICT

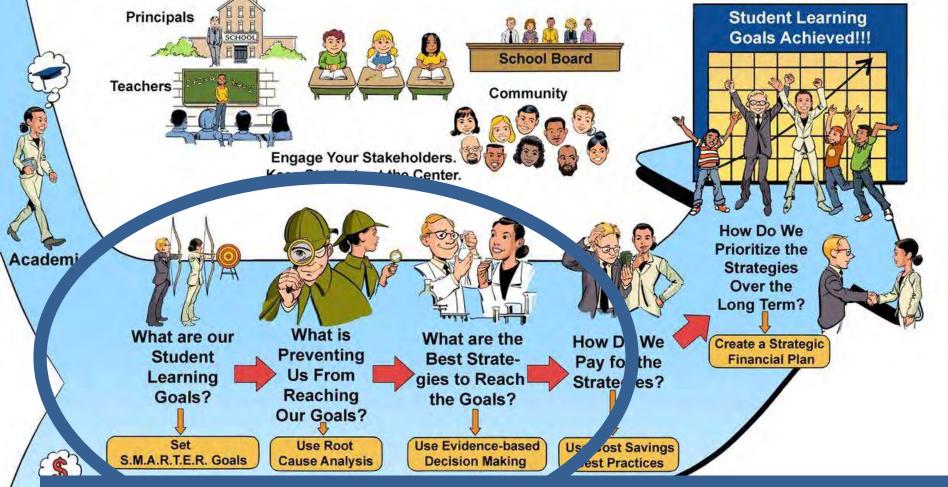
http://smarterschoolspending.org/resources/district-examples/beaverton-schooldistrict-academic-partnerships-case-study http://smarterschoolspending.org/resources/district-examples/traverse-city-areapublic-schools-principles-policies-



### Second – What is the Focus

#### Establishing direction

- Goal-setting
- Deep dive on issues
- Develop strategies
- Prioritization



#### **2. Set Instructional Priorities**

A. Develop Goals

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- **B.** Identify Root Cause of Gap between Goal and Current State
- C. Research and Develop Potential Instructional Priorities
- **D.** Evaluate Choices amongst Instructional Priorities

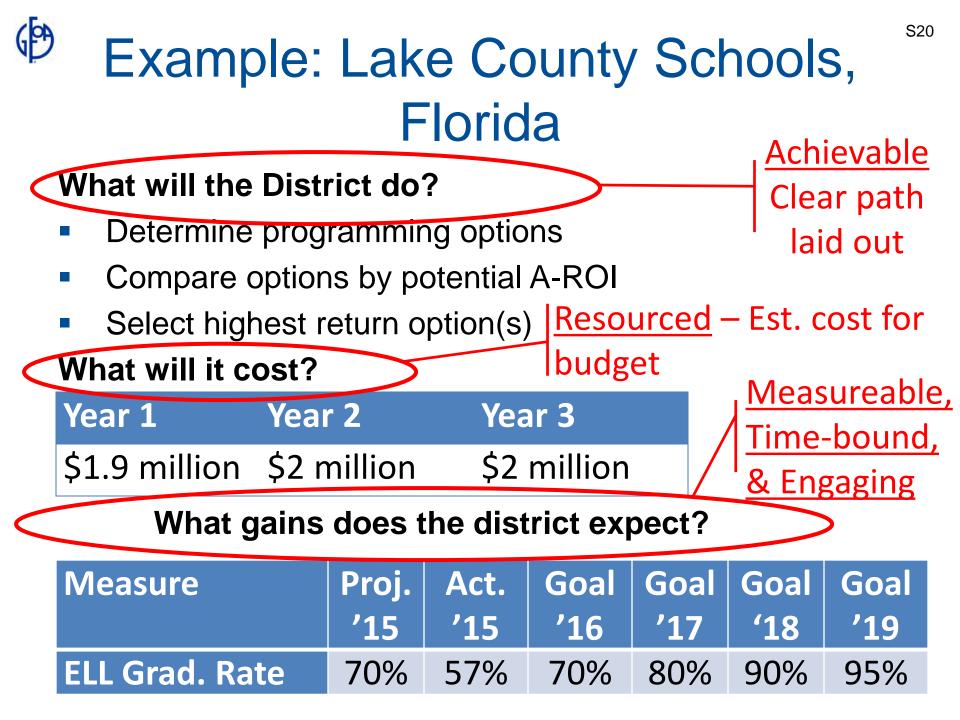


### **Develop Goals**

#### • **SMARTER** framework:

- **Specific** precise outcome or result
- <u>Measureable</u> verifiable, ideally quantifiable
- **<u>Achievable</u>** grounded in reality
- **<u>Relevant</u>** focused on student achievement
- **<u>Time-bound</u>** short and long-term objectives
- **Engaging** reach for ambitious improvement
- **<u>Resourced</u>** finances aligned with goals

#### S19 Example: Lake County Schools, Florida Major Goal: Immediate Investment in Struggling **Specific - Adds Precision Students** to the Major Goal Sub-Goal: ELL Students. Fund programs aimed at closing the achievement gap of English Language Learner (ELL) students Relevant – says why this goal matters What is the need? LCS spends less on ELL students than comparison districts. The LCS ELL population is growing steadily as the student achievement rates continue to be low





### Root Cause Analysis Example

	A Root Cause Analysis on Special Education from Beaverton
$\mathbf{\Psi}$	<b>Q.</b> Why are so few 8 <sup>th</sup> graders who receive special education not meeting State standards?
	A. They are not prepared to meet the standards.
$\mathbf{\Psi}$	Q. Why are they not prepared to meet the standards?
	A. They lack access to appropriate instruction in grade level content.
<b>1</b>	<b>Q</b> . Why are they not participating in general education classes, where they can get
	instruction in grade level content?
	A. The general education teacher may not have the tools or skills to address behavioral
	needs and scaffold instruction.
4	<b>Q</b> . Why do general education teachers feel unprepared to instruct students who receive
	special education services?
	A. Professional development for general education teachers may not support how to
	instruct students with varied learning and behavioral needs.
4	Q. Why doesn't professional development support these skills?
	A. The budget for professional development to support special education students is
	provided exclusively by the special education department, which only trains special
	education teachers.
!	Solution: We need to change the budget so that professional development for helping
	special education students goes to all teachers, not just special education teachers.

http://smarterschoolspending.org/resources/district-examples/beaverton-school-district-root-cause-analysis-case-study

# Research & Develop Potential Instructional Priorities

- What is an instructional priority?
  - Strategy for overcoming identified problems and achieving stated goals

- How to research and develop instructional priorities?
  - Look at proven practices
  - Guidelines for development

# Evaluate Choices between Instructional Priorities

- Identify and describe the options
  - Does the option meet the guidelines?
  - Reduce/organize options
- Consequences of decisions
  - Impact, affordability, feasibility, support
- Public engagement/support



# **District Examples**

Lake County Schools, FL





- Limit the number of goals
- Maintain some consistency in goals
- Beaverton School District, OR



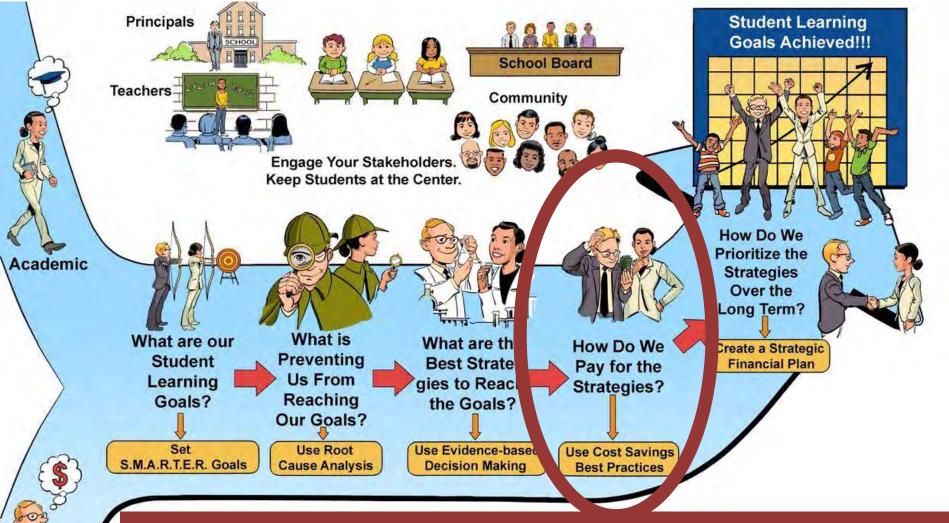
- Find root causes and address them
- Use pilot programs

http://smarterschoolspending.org/resources/district-examples/lake-county-schooldistrict-smarter-goals-case-study http://smarterschoolspending.org/resources/district-examples/beaverton-schooldistrict-instructional-priority-development-case-study



# Third – How to Fund

- Allocating/finding resources
  - Analyzing current programs
  - Evaluating new proposals



### 3. Pay for Priorities

Finance

- A. Applying Cost Analysis to the Budget Process
- B. Evaluate & Prioritize Use of Resources to Enact the Instructional Priorities



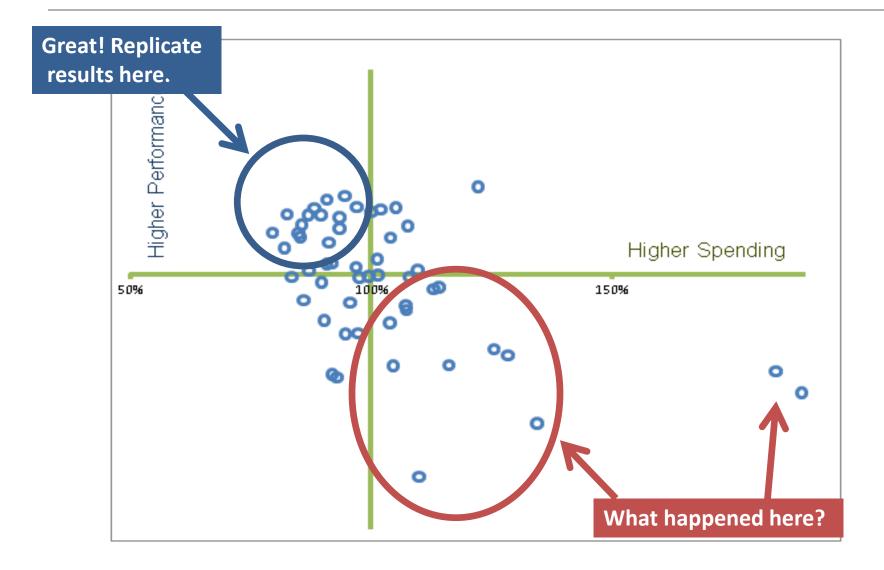
# Apply Cost Analysis to the Budget

### Types:

- Staffing analysis
- Per unit costs
- Cost per outcome
- Relative cost per outcome
- Academic return on investment (A-ROI)
- But understanding the need for pairing context with analytical results



## **Relative Cost Per Outcome**



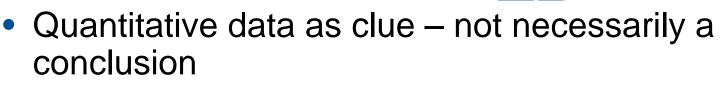
Evaluate & Prioritize Expenditures to Enact the Instructional Priorities

- Finding resources
  - Revenues, sunset existing programs, efficiencies
- Weighing trade-offs
  - Consistent criteria, transparent scoring, data
- Overcoming constraints
  - Funding limitations, legal issues, culture, contracts



# **District Examples**

Lake County Schools, FL



- Diverse portfolio of strategies
- Traverse City Area Public Schools, MI
  - Cost effectiveness as a principle
  - Multiple data points



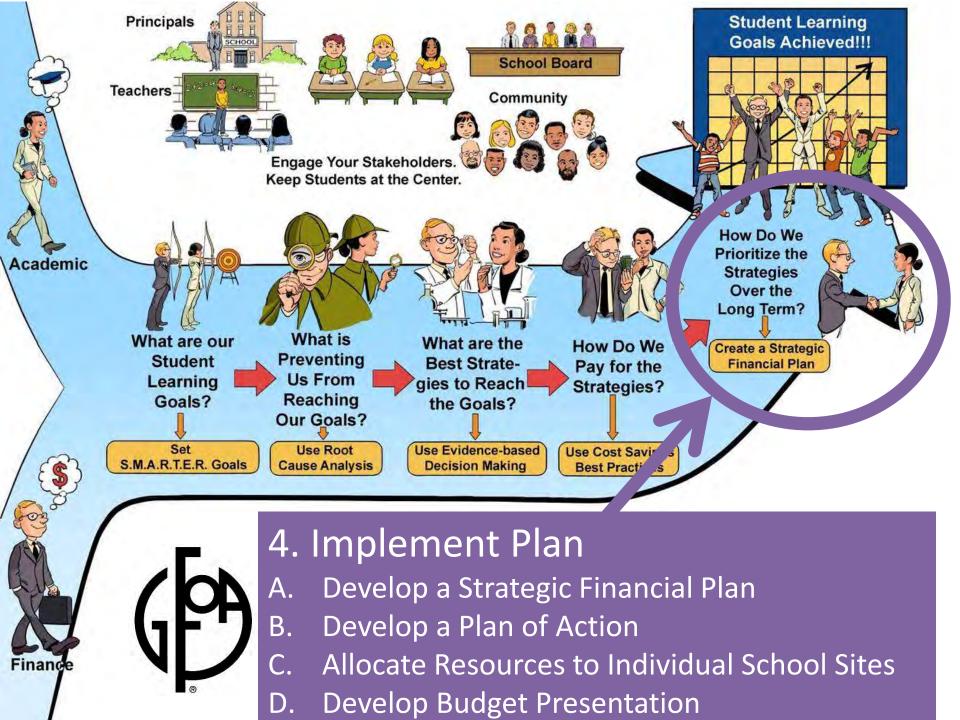
Do not let the perfect become the enemy of the good.

<u>http://smarterschoolspending.org/resources/district-examples/lake-county-school-district-pay-priorities-case-study</u> <u>http://smarterschoolspending.org/resources/district-examples/traverse-city-area-public-schools-academic-roi-case-study</u>



# Next – Put Plans to Action

- Implementing with fidelity
  - Financially
  - Clear steps/responsibilities for implementation
  - Impacts to school sites
  - Communicating through the budget





### Develop a Strategic Financial Plan

- Financial in nature but needs to provide greater picture
- Goals and strategies of organization inform financial future – not just external factors
- Prepare for future as best as possible as opposed to simply reacting to foreseeable events

In order to balance the 2016-2017 budget and fund the instructional priorities, the district will take action to realign approximately \$7.6 million

	2016-17
Shift of expenses out of gener	al fund (\$M)
Capital expenditures	2.5
Realignments within general	tund (SM)
High school schedule	4.7
Consolidated purchasing	0.6
DEA funding (non-recurring)	0
Maintenance: lawn care	0
Management discretion	0.5
Transportation	0.3
Administrative salaries	0,4
Athletics transportation	0.1
Clerical	TBD
Guidance Counselors	TBD
Additional Savings	
Self-funding Prof. Development	1,3
Total Savings	10.4

Area	2016-17
Baseline (SM)	
Surplus (gap)	(1.3)
IP Costs (\$M)	
Roll forward from previous year	2.5
ELL and Struggling Students & Schools	(1.9)
investment in People	(1.8)
Teacher Induction & Coaching	(0.4)
Leadership Advancement	(0.2)
Program Evaluation & Innovation	(0.2)
Pers. Learning (Teachers/Leaders)	(1.0)
Pers. Learning (Students)	(1.8)
Total: Priorities only	(7.3)
Addition: HS Testing/Super	(0.5)
Addition: Academic Tutors	(0.8)
Addition: IS Planning	(0.2)
Total including baseline gap	(7.6)

With the 2016-17 balanced budget as described, \$4.0 M in 2017-2018 and \$6.6M in 2018-19 remain as budget gaps to be filled

Options currently being evaluated to fill the future budget deficits:

- School models: Examine magnet school models, Collegiate H.S., School Choice, CTE Academies, etc.
- IDEA efficiencies: Pursue additional reimbursements and evaluate efficiencies of staffing placement; ongoing study needed for any changes, data available supports current status
- District staffing: Examine roles and responsibilities of district-level positions
- Central Office for district staff: Explore costs and efficiencies gained from a centralized location for district departments

### Lake County Schools, Florida

### Strategic Financial Plan

http://smarterschoolspending.org /resources/district-examples/lakecounty-school-strategic-financialplan

#### AND

http://smarterschoolspending.org /resources/district-examples/lakecounty-school-district-strategicfinancial-plan-case-study



### Develop a Plan of Action

- Taking the steps to ensure instructional priorities are successful
- The following elements should be included in the plan of action:
  - Instructional priorities
  - How the priorities will be funded
  - Actions intended to implement and fund priorities
  - Sponsorship structure
  - Sources of evidence that action is occurring
  - Process for review and adjustment



### **Develop Budget Presentation**

• Fundamental organization of the budget:

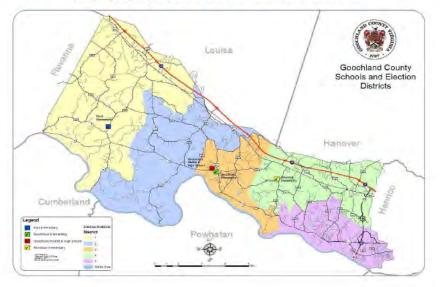
- The Challenges
- Goals remember SMARTER framework
- Strategies and programs
- Financial plan
- Risks to long-range financial sustainability
- Telling the district's story
- Use as a communication/engagement device



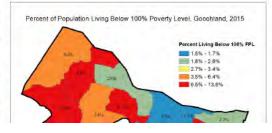
# District Example – Budget Document

#### The Challenges Faced by Goochland County Public Schools

Goochland County is rural with a diverse racial/socioeconomic mix over a large geographic area with limited Internet access



Goochland County is in the eastern Piedmont of Central Virginia between the Cities of Richmond and Charlottesville. The County is 281 square miles in a narrow band, 37 miles long with the James River to the south and Interstate 64 to the north. The population is approximately 22,300 with 77% White, 18% African



#### **Responses to Challenges faced by GCPS**

#### Inspire 2020 (Goochland 6-year Strategic Plan)

Following a series of staff, community and school-based meetings, the strategic plan was developed and adopted by the School Board on December 10, 2013.

Vision: Inspiring the next generation to make a positive impact Mission: To maximize the potential of every learner Core values: Excellence, Creativity, Courage, Honor and Optimism



This plan is organized around three major goals:

**Goal 1: Prepared for Life through Deeper Learning** (to maximize each student's academic potential through engaging experiences and deeper learning, preparing our students for the challenges of learning and working in the modern global economy)

Goal 2: Improved School Climate (to improve the climate of our organization and create opportunities for meaningful stakeholder engagement)

Goal 3: Safe Schools with Effective Management (to maximize resources for instruction by providing safe, efficient, and transparent operations for all stakeholders while effectively managing our facilities and programs)

The strategic plan is referenced as a master document in the regular creation and update of *tactics*, which are presented monthly to the School Board. It is also referenced in each school's annual *school improvement plan* (that have specific, targeted goals for the year, as referenced below, and is one of the elements for the annual teacher strategic compensation bonus). The plan is used for identifying annual budget priorities for the upcoming year, based upon the division's changing needs, priorities, and adherence to its progress in the strategic plan. This is seen throughout this document.

Our most recent tactical reports are available below. They are collaboratively updated and written by the School Leadership in consultation with their team members. Tactical progress is monitored at every regular school board meeting.

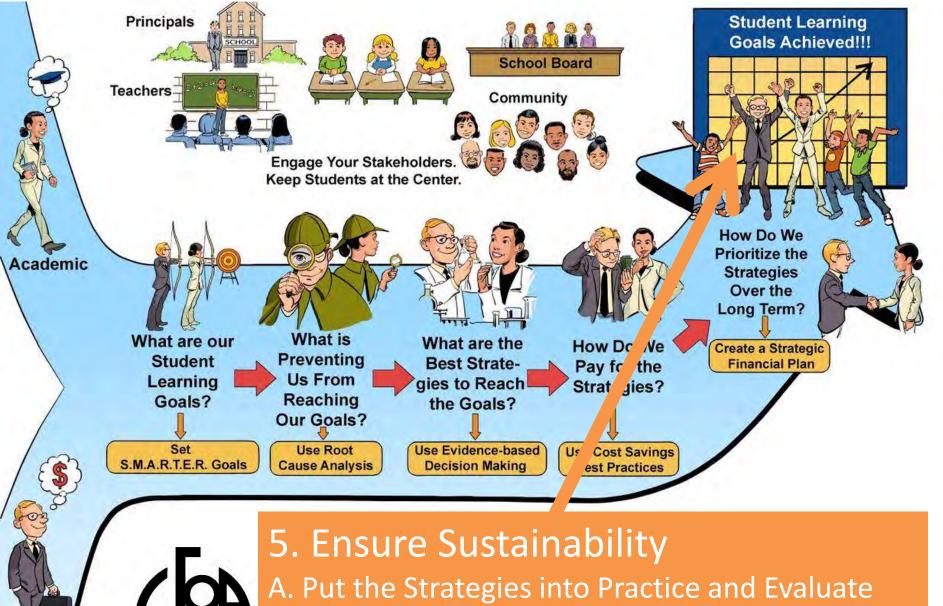
December 2016 November 2016	October, 2016 Tactical	September, 2015
Tactical Report Tactical Report	Report	Tactical Report

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# Finally - Sustaining

 Measuring results and evaluating the process



Results

Finance

# Other Items/Upcoming Events

- Other GFOA initiatives:
  - State and Local Tax Deduction information
    - o http://www.gfoa.org/salt
  - #builtbybonds
    - o http://www.gfoa.org/municipal-bond-resource-center
- Alliance for Excellence in School Budgeting
  - Next kick off November 2-3, 2017 in Chicago
  - If interested <u>http://www.gfoa.org/training/19331</u>
  - Preconference session May 4, 2018 in St. Louis
  - 2018 kick off in Chicago next fall





## **Questions?**

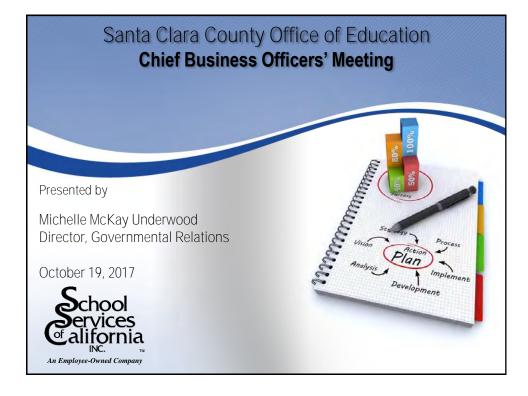
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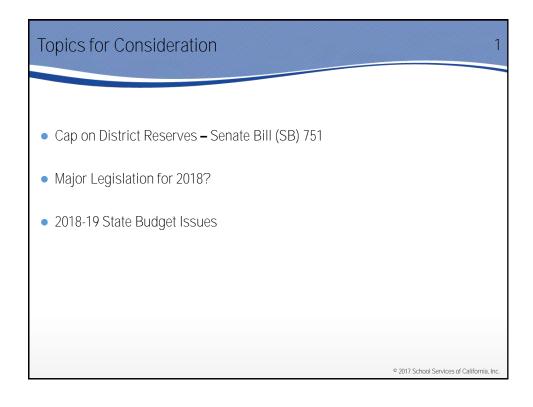
Matt Bubness, Senior Manager Government Finance Officers Association Research & Consulting Center <u>mbubness@gfoa.org</u> 312-578-2267

### Santa Clara County Office of Education

Chief Business Officers' Meeting

October 19, 2017



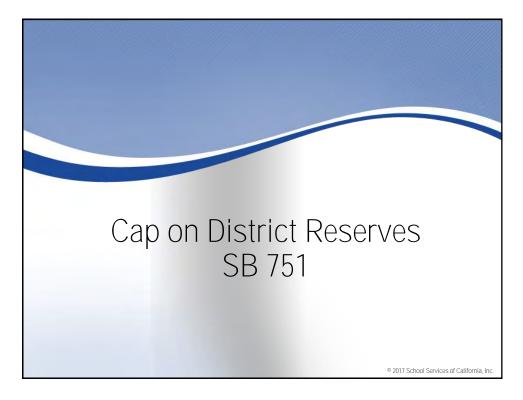




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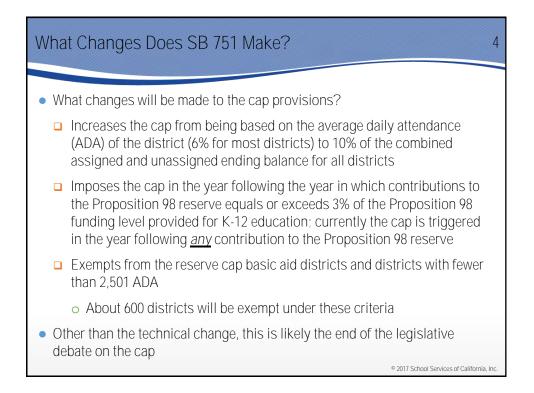
### Cap on District Reserves

- Ever since the Legislature enacted the cap on district reserves in the 2014-15 Budget Act, there has been an effort to repeal or amend this misguided policy
- California School Boards Association (CSBA) had taken the lead in seeking changes to the reserve cap language, falling short in last year's legislative session
- This year CSBA and California Teachers Association negotiated changes to the reserve cap, amending the conditions under which the cap is triggered and raising the cap
  - □ The compromise measure is SB 751 (Hill, D-San Mateo)
  - □ The bill received no "no" votes throughout the legislative process
  - The Governor signed the bill on October 11
    - A technical amendment will be needed next year regarding the application of the 10% cap so that the bill is implemented as intended
       2017 School Services of California, Inc.



#### Santa Clara County Office of Education Chief Business Officers' Meeting

October 19, 2017



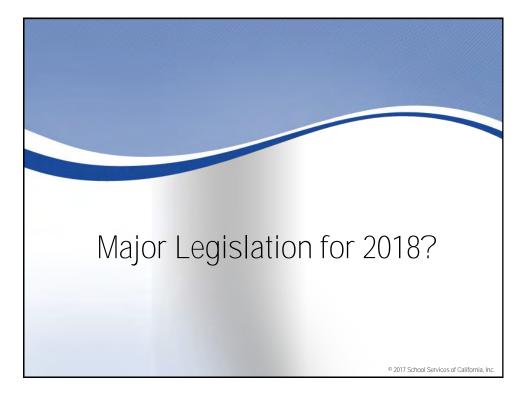
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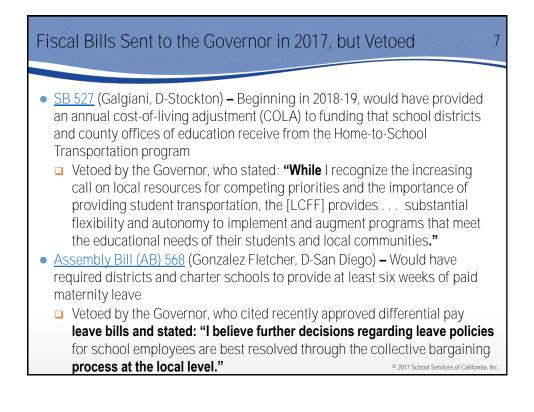


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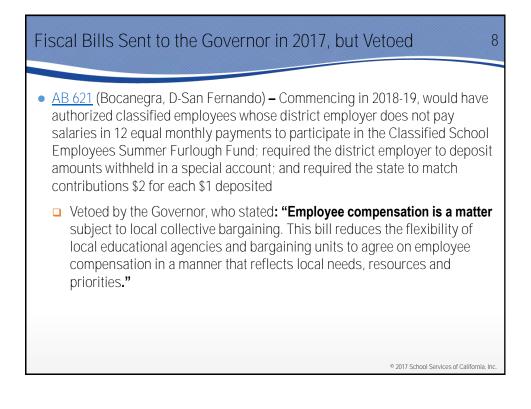


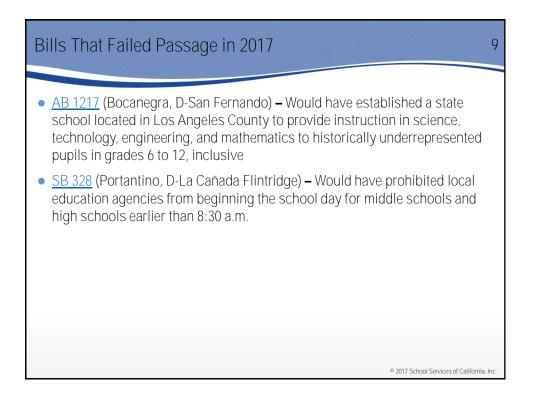




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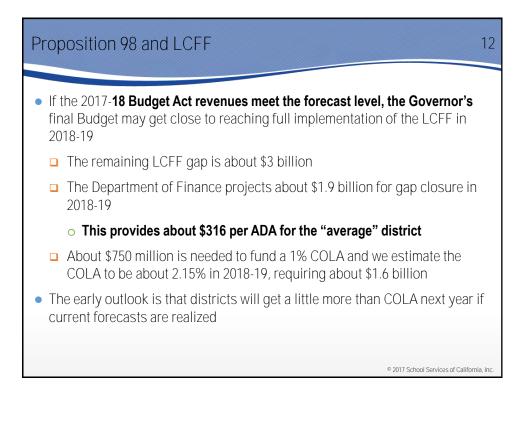


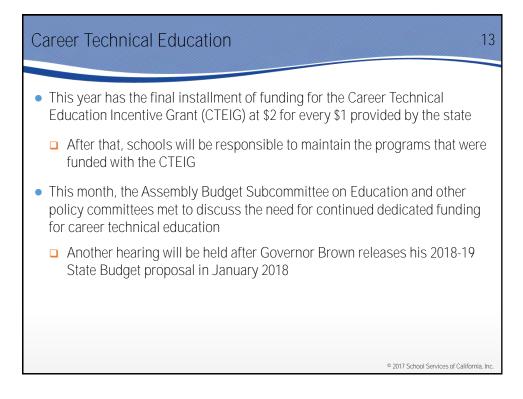


#### Santa Clara County Office of Education Chief Business Officers' Meeting

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October 19, 2017



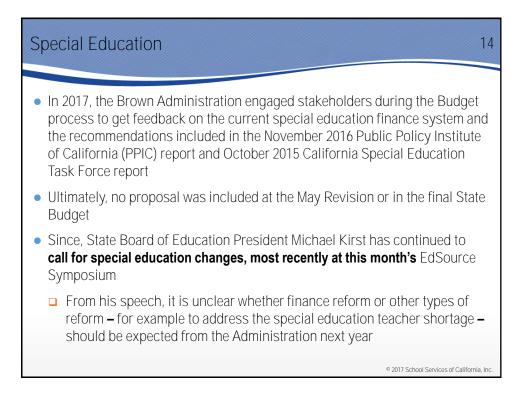


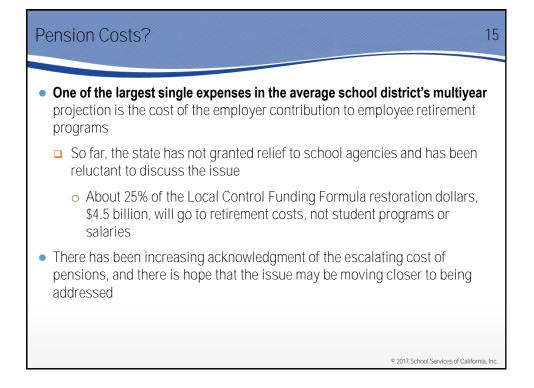


### Santa Clara County Office of Education

Chief Business Officers' Meeting

October 19, 2017







# Santa Clara County $\begin{array}{c} \mathbf{Q} \\ \mathbf{\nabla} \end{array}$ Office of Education

Technology Services Branch Technology Resources Advisors (TRA)







TSB Technology Resource Advisors District Report for Fiscal Year 2017

#### **Oak Grove**

The purpose of this report is to communicate system utilization and support statistics to district leadership.

**Current District Authorized Signers Ruth Martin** Melina Nguyen Laura Phan

**Fiscal Year Totals Direct Deposits Processed: 12,253** 

> Payroll Warrants Processed: 3,477 AP Warrants Processed: 4,338

W2 forms Processed: 1,683

1099 forms Processed: 73

Current Number of Business System Users: 124 Current Number of ESS Users: 282

#### **Business Systems and Services**

Personnel I Human Resources Absence Tracking Benefits Management ☑ Payroll D Position Control ☑ Employee Self Service ESS - Absence Request

**Document Management** □ Archiving (Laserfiche) ☑ Vault

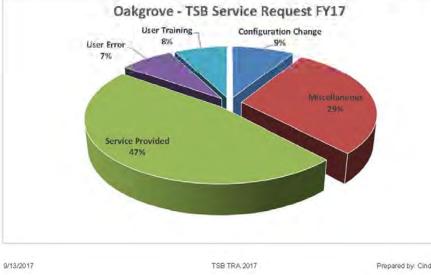
Payroll Report Distribution

Finance ☑ General Ledger ☑ Accounts Payable Accounts Receivable Budget Development Budget Control

Purchasing □ Site based/Remote ☑ Reg. Routing/Rule Based □ Fixed Assets □ Warehouse (Stores Inventory)

**Desktop Alternatives** Executive Desktop - remote access District Remote Desktop

Data Services HR Core Data AFComply integration Evaluat'd integration Vitality Integration



Prepared by: Cindy Patterson

Santa Clara County Office of Education

### FY2017 Review

- Current Number of Business System
   Users: 2,127
- Current Number of ESS Users: 10,534



### FY2017

- Direct Deposits Processed: 262,310
- Payroll Warrants Processed: 67,601
- AP Warrants Processed: 130,631
- W2 forms Processed: 34,757



### ERP Usage – Santa Clara

### Personnel

Finance

 100%
 Human Res.
 100%

 59%
 Absence Tr.
 100%

 100%
 Payroll
 25%

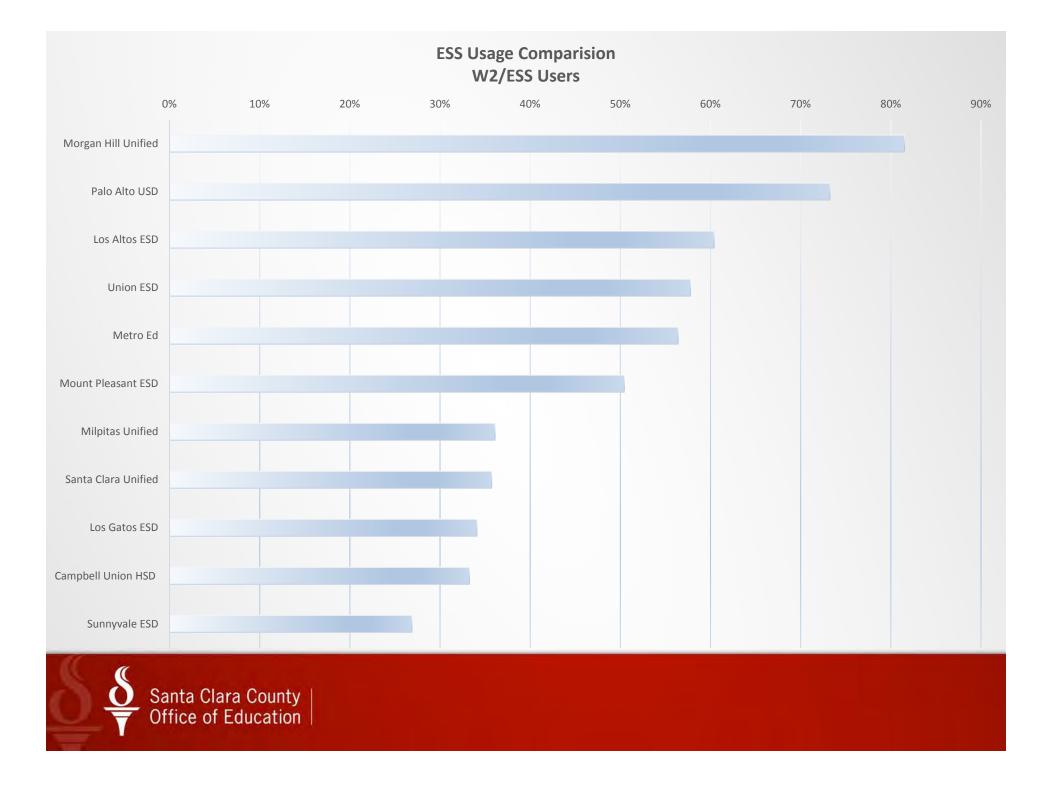
 28%
 Position Cont.
 84%

General Ledger Accounts Payable Accounts Rec. Budget Dev. Budget Control

### Purchasing

- 41% Site based/Remote
- 47% Req. Routing/Rule Based
- 31% Fixed Assets
- 28% Warehouse (Stores Inv)





# ERP – What's New

### **General Ledger/Budget**

- Accounts Receivable
- Accounts Payable
  - AP copies in LF
  - Integration with Colbi Technologies
  - ACH for AP
  - Bulk imports
  - PV imports
- Budget Actions

### Purchasing

- Attachments
- Migrating to Requisition
   Routing
- Work Flow comes to POCO
- Fixed Assets
  - Import, more reports
- Stores/Warehouse



# **Enterprise Resource Planning - ERP**

### Payroll

- Import/Export
- Integration with Veritime
- Benefits Management
  - History
  - Integration with Accounts Receivable
  - Integration with American
     Fidelity.... And more

### **Human Resources**

- Employee Self Service Core
  - Everyone has access
  - Forgot UserID Function
- ESS Absence Request
  - Workflow (need volunteers)



# **Enterprise Resource Planning - ERP**

- Retirement PERS/STRS
  - -Ouch
    - Ouch
      - Ouch
        - » Ouch
          - Ouch
            - Ouch
              - Ouch
                - Ouch



# **HR Core Data for Districts**



- Core Data is extracted from QSS and placed on a sFTP server each night
- District can choose to use this data for district level automation or other district functions
- Of course there is paperwork and red tape

Santa Clara County Office of Education

### Santa Clara County Office of Education

### A Champion for Children, Schools and Community

Search ....

Q

#### County Board of Education

Superintendent

#### **SCCOE Branches**

**Business Services** 

**Educational Services** 

Human Resources

**Student Services** 

**Technology Services** 

**Resources for Teachers** 

**Resources for Families** 

Resources for Administrators

**Public Schools Directory** 

**Job Opportunities** 

**Credentialing Programs** 

SCCOE Intranet

Contact Us



### Core Data Access

Core Data access is a service providing districts with data from the Personnel/Payroll table in the QCC database. This service includes a daily snapshot of a district's data entered into QCC. The data can be downloaded via secure FTP. The information below includes an overview, security form and data dictionary. Please contact the TSB Help Desk for more information.

### **HR Core Data Guidelines**

#### Overview

HR Core Data for Districts provides sensitive HR data to districts to use to update other systems within their districts which require Human Resource demographic data. This allows the district to use QSS as the system of record and avoid dual data entry. Examples of systems that might be updated with this information include substitute management systems, time and attendance systems, and student information systems. This data is used at the Districts discretion.

#### Process

Data is provided nightly in a batch process. District data remains separate at all times. TSB provides a secure FTP server for each district as the delivery point. Data is extracted from QSS during the nightly maintenance cycle into a semicolon delimited file unique to each district. These files are moved to the separate sFTP servers for each district, ready for district use.

Two files will be uploaded to the sFTP server: perpay and perpay.txt. These files are

### HR LINKS

Register for classes on AccessPoint

**Position Control FYE** 

QSS ABT - Loading absences hands on lab

TRA SERVICES LINKS

### **Core Data Access**

Desktop Productivity Applications

Document Management Systems

Finance and Budget Systems





### **CORE DATA ACCESS ENROLLMENT FORM - 2017**

**DISTRICT IT STAFF, READ FIRST:** Before you complete this form, please take careful consideration into deciding the district staff who will have access to your district's Core Data. This form designates which district staff will be provided access to the district's Core Data and associated files via FTP server.

· This form must be typewritten and signed by a District Authorized Signer in order for TSB to process.

#### REASON FOR ENROLLMENT FORM SUBMISSION:

NEW

UPDATE (Any changes to "Who I want to give access to district Core Data to:")

I, \_\_\_\_\_\_ (Authorized Signer Name), authorize enrollment of my district in the Core Data program from TSB. I request and authorize access to the Core Data, associated data files, and FTP account information for \_\_\_\_\_\_\_ (District Name) be provided to the following individual(s) specified in "Who I want to give access to district Core Data to:" section below.

Who I want to give acce	ess to district Core Data to:		
Name:		oyee Number:	
E-mail:	Phone:	Position:	
Name:	Emp	oyee Number:	
E-mail:	Phone:	Position:	
Name:	Emp	oyee Number:	
E-mail:	Phone:	Position:	

By signing this form, District Authorized Signer understands:



# Desktop Options

# Fat Client

- Windows Only
- Significant Hardware needed

# • District Virtual Desktop

- Only works on district network



# Desktop Options

- Executive Desktop\*
  - Complete working environment
  - Roaming
  - 2 no cost accounts provided
    - Decommissioning cloudzone
  - Additional accounts \$275/name account/year





- Business System Onboarding
  - Guide
  - Enrollment in class
  - Beginning QSS class available every month



Also new.....

- Unemployment interface using LF
- LF pre-boarding
- New closing schedule
- Possible new ticketing system



# We need volunteers

- Afcomply open enrollment upload
- Colbi Technologies
- Veritime
- What else?



# W2 Ideas

- Have the SCCOE print shop mail them for you (contact Lee Blevins 408-453-6988)
- Electronic Delivery consent
  - https://www.irs.gov/pub/irs-pdf/p1141.pdf
  - Page 16



# Yes – we print your 1095Cs!

## Please let us know if you will utilize this service







### Employee Self Service

ology Services

Register to view your personal and payroll records online.

### **REGISTRATION REQUIREMENTS**

- SCHOOL DISTRICT EMPLOYEE WITHIN SANTA CLARA OR SAN BENITO COUNTIES
- EMAIL ACCOUNT
- LAST 4 DIGITS OF SOCIAL SSN
- EXTERNAL REFERENCE NUMBER

### **Employee Self Service**

#### ACCESS TO YOUR PERSONAL AND PAYROLL RECORDS

### How to Register

#### STEP 1: VISIT WEBSITE

Go to ess.sccoe.org \* Click Register Enter email address Click Start registration

\* San Benito users must go to ess.sbcoe.org

VISIT WEBSITE



#### VERIFY EMAIL ADDRESS

#### STEP 2: VERIFY EMAIL ADDRESS

Log onto your email account Locate confirmation email Click link located within confirmation email

From: Help_Desk@sccoe.org [mailto:Help_Desk@sccoe.org]
Sent: Friday, June 14, 2013 5:23 AM
To: John Doe
Subject: Confirmation for new ESS user
You requested to register with ESS on Fri, Jun 14, 2013 at 05:22am.
If you did not make this request please save this email and contact your Support or Help desk.
To complete ESS registration click the link below and follow the instructions:
a da anticipa de la companya 🥒
https://ess.sccoe.org/users/new?complete_reg=Y&
If you have any questions or problems please contact your ESS support center.
Thank You
Inank tou

#### COMPLETE STAFF REGISTRATION FORM



# Santa Clara County Office of Education Employee Self Service Set Staff Pre-registration Form Enter your work email address, click the registration button and an email will be sent to you with instructions on how to complete registration \* indicates required fields Work email: \* john\_doe@scccos.org Enter Email Address This should be your man will you do not have a district menil address you may use your personal email address. After you enter your the of this box in green confirming that an email has been sent to you. Click the link in the email to complete the registration. Start registration Canced Notes

#### **\*\*REGISTRATION FORM INSTRUCTIONS**

- 1. Change District to reflect your employer.
- 2. Select your district from the pull-down menu.
- 3. Enter the last 4-digits of SSN.
- 4. Select the month, day, and year from the Birth Date pull-down menu.
- Enter your external reference number. (This number can often be found on your paycheck stub.)
- Skip the Work email field. This field is readonly. It displays the email account used during registration.
- 7. Enter username, using at least 3 characters.
- 8. Enter password.
- 9. Confirm password.
- Select a challenge question from the pulldown menu, which will be used to recover your account information if you forget your username or password.
- 11. Enter the answer to the challenge question.
- 12. Click Complete Registration.

#### STEP 3: COMPLETE STAFF REGISTRATION FORM

Enter required fields\*\* Click Submit Registration.

### **Registering for ESS (Employee Self Service)**

- Information you will need:
- ✓ The last four digits of your Social Security Number
- ✓ Your employee number, found in the upper corner of your pay stub
- ✓ Your birth date
- ✓ A unique login name and a password that you create
- 1) On an Internet browser, go to ess.sccoe.org
- 2) Check that your district number is in the menu bar in the upper right.
- 3) Click on the word **REGISTER** in the menu bar or left pane and select **New Staff User**.
- 4) On the Staff Pre-Registration Form, type in your work email. You may enter your district email address (preferable) or use one of these external email addresses: AOL, COMCAST, GMAIL, HOTMAIL, LIVE, ATT, and YAHOO.



- 5) Click the **Start Registration** button. You are now returned to the ESS home page with a message that directs you to check your email in order to complete the registration process
- 6) Log into your email. Open the email from the Help Desk and click on the **hyperlinked** internet address. It will automatically take you to a new ESS registration page.
- 7) Complete the registration page. Here are a few TIPS:
  - "Work Email" must be the same email you entered on the pre-registration page.
  - Login Name & Password: We suggest using your district email USER ID that you use for email –and that same password (one less user ID & password to remember).
  - Each must be least 5 characters long and a maximum of 30 characters.
  - The Challenge Question will appear if you log in and need password assistance – to make sure it's really you. So make sure your question and answer are something you will remember.

District:	Santa Clara County Off Of Edu (90)		
Last 4-digits of SSN:	5555	Birth date:	May 🔽 2 💌 1942 💌
Employee number:	* 123456	Work email: *	minnie_mouse@sccoe.org
Choose a login name	and password:		
Login name:	MMouse	(5 - 30 characters)	hide - The following special charac
			hide -
Password:		(5 - 40 characters)	O minimum letters required     5 minimum times the same     case-sensitive, meaning an i
Confirm password:	* ******		
Challenge question:	* Mother's maiden name?		Y
Your answer:	•1		

District: 9

login

register » New staff user

New quest user

- 8) After submitting the registration, you can log in to ESS (ess.sccoe.org).
- If you forget your password, click the forget password link and answer your challenge question. A temporary password will be sent to the email on file.
- Remember to always logout and keep your info secure by clicking **Logout** in the upper right corner.

SCCOE/TSB/dd 4.15 ESS Registration\_district

Technology Services Santa Clara County Office of Education

### **Registrarse para ESS (Employee Self Service)**

Información que se necesita:

- ✓ Los últimos cuatro dígitos de su número de la Seguro Social
- ✓ Su número de empleado, se encuentra en la parte superior de su talon de cheque
- ✓ Su fecha de nacimiento
- Un nombre de acceso único y una contraseña que crea para usted
- 1) En un navegador de Internet, vaya a **ess.sccoe.org**
- 2) Compruebe que su número de distrito está en la barra de menú en la parte superior derecha. SCCOE = 90
- 3) Haga clic en la palabra **REGISTER** en la barra de menús o el panel izquierdo y seleccione **New Staff User**.
- 4) En el Staff Pre-Registration Form, escriba su correo electrónico de trabajo. Para SCCOE personal, generalmente y preferentemente, que será su PRIMER NOMBRE, subrayado, EL APELLIDO, el signo @, SCCOE.ORG. Puede introducir una dirección de correo electrónico del distrito o utilizar una de estas direcciones de correo electrónico externa: AOL, COMCAST, GMAIL, HOTMAIL, LIVE, ATT, and YAHOO.
  Work email: \* minnie\_mouse@sccoe.org
- 5) Haga clic en el botón **Start Registration**. Ahora regresará a la página de inicio ESS con un mensaje que dirige a usted para consultar su correo electrónico para completar el proceso de registro.
- 6) Iniciar sesión en su correo electrónico. Abra el email de la mesa de ayuda y haga clic en la dirección de internet con hipervínculos. Automáticamente le llevará a una nueva página de registro ESS.
- 7) Completar la página de registro. Aquí hay unos consejos:
  - "Work Email" debe ser el mismo correo electrónico entró en la página de preregistro.
  - Login Name & Password: Le sugerimos que utilice la Identificacion del SCCOE de usuario que utilice para el correo electrónico su nombre inicial y pasado y su misma contraseña (una identificacion menos que recordar).
  - Cada uno debe tener al menos 5 caracteres y un máximo de 30 caracteres..
- La Challenge Question aparecerá si usted inicie sesión y necesita ayuda de contraseña – para asegurarse de que realmente es usted. Asegúrate de que tu pregunta y respuesta son algo fácil de recordar.

Santa Clara County Off Of Edu (90) 💌		
555	Birth date: *	May 💌 2 💌 1942 💌
23456	Work email: *	minnie_mouse@sccoe.org
d password:		
Mouse	(5 - 30 characters)	hide - The following special charac
		hide -
	(5 - 40 characters)	O minimum letters required     5 minimum times the same     case-sensitive, meaning an u
Nother's maiden name?		
	23456 d password: Mouse	23456 Work email: * d password: Mhouse (5 - 30 characters) (5 - 40 characters)

This should be your main email address. If you do not have a district er email a message will appear at the top of the of this box in green confir

complete the registration.

Cancel

Start registration

- 9) Después de enviar el registro, usted puede iniciar la sesión en ESS (ess.sccoe.org).
- Si olvida su contraseña, haga clic en el enlace de olvide contraseña y responder a su pregunta de desafío. Se enviará una contraseña temporal al correo electrónico en el archivo.
- Recuerde siempre cerrar la sesión y mantener su información segura haciendo clic en LOGOUT en la esquina superior derecha.



login register » District: 90

New staff user New guest user

SCCOE/TSB/dd 9.15 ESS Registration Quick Guide: Spanish

### Ver su información de nómina vía ESS (Employee Self Service)

- 1. En un navegador de Internet, vaya a: ess.sccoe.org La pantalla ESS aparecerá. Nota: para continuar, ya debes estar registrado en ESS.
- Compruebe que su número de distrito está en la barra de menú en la parte superior derecha. 90=SCCOE 2.
- Haga clic en LOGIN en la barra de menú principal o panel de la izquierda. 3.
- 4. Escriba su Nombre de usuario ESS y Contraseña y haga clic en LOGIN o oprima la tecla Enter.
- 5. PARA VER LA INFORMACIÓN DE NÓMINA: Haga clic en MY INFO, y seleccione PAYROLL and PAY HISTORY.
  - Elementos que se resaltan en azul son hipervínculos y mostrarán más información cuando se selecciona. Check/DD# Type Date Paid Net Pay Image
- 6. Seleccione un artículo bajo Check/DD# para ver la información de pago.
- 7. Seleccione YES en imagen para ver el trozo de pago (si usted tiene depósito directo)
  - a. El talonario de pago se abrirá en formato PDF en una nueva pantalla. Luego puede imprimirlo o guardarlo localmente.
  - b. Para imprimir, seleccione el icono de la impresora.

- Asegúrese de guardarlo en un lugar seguro, ya sea su propio ordenador o unidad flash.
- Cuando haya terminado con esa pantalla, **Cerrar** la pantalla con la pequeña **X** en la esquina derecha 8. (no la gran X roja)

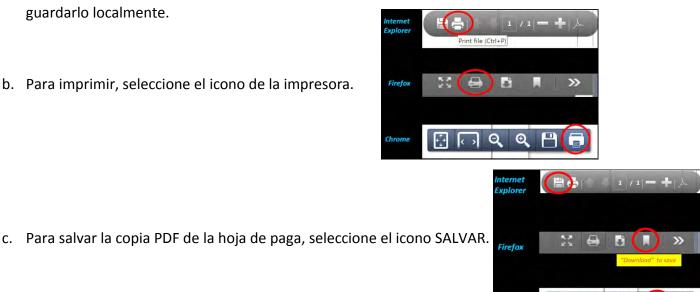
- O

9. Cuando usted haya terminado con toda la información, Salir de la ESS (esquina superior derecho -LOGOUT). User: urname »

Logout

sccoe.org





9080xxx4

M



04/30/2014 1,594.81 Yes

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