COVID-19 Testing at Ridder Park Option: DROP-IN

What to Know Before You Go!

Who: Santa Clara County education sector employees and their family members

What: Observed self-administered nasal swab testing for COVID-19

Where: Santa Clara County Office of Education, 1290 Ridder Park Dr., San Jose, CA, 95131, San Jose Room

Why: Routine testing of essential education sector workers and their families is a healthy practice that improves public safety

When: Every Tuesday and Friday, from 7am - 3pm

(7am - 11am) (12pm - 3:00pm)

STEP-BY-STEP GUIDE FOR REGISTERING FOR RIDDER PARK COVID-19 TESTING FOR EDUCATION SECTOR EMPLOYEES AND FAMILY MEMBERS

IMPORTANT! PLEASE READ AND COMPLETE ALL STEPS BEFORE ARRIVING FOR

TESTING

STEP 1: Register for an OptumServe ID Number (Step 1 below)

STEP 2: Arrive at the San Jose Room with Patient ID Number between 7:00 am – 10:50 am or 12:00 pm – 2:50 pm (Step 2 below)

- 1. Create a LHI/OptumServe Patient ID. This is a <u>one-time step</u>, you won't have to do this each time. Each person being tested needs a unique LHI/OptumServe Patient ID prior to testing.
- Go to https://lhi.care/covidtesting
- Choose California in the dropdown and then the Get Started button
- Scroll down and answer the Patient Screening questions
- Next enter your personal information
- Create a Patient ID (save this ID number; you will need it for future testing)
- Ignore any information on this webpage about Ridder Park testing.
- 2. Bring your LHI/OptumServe Patient ID to the San Jose Room (enter through the parking circle, not from inside the building) between 7:00 am 10:55 am or 12:00 pm 2:55 pm.

Questions or comments can be sent to dmason@sccoe.org