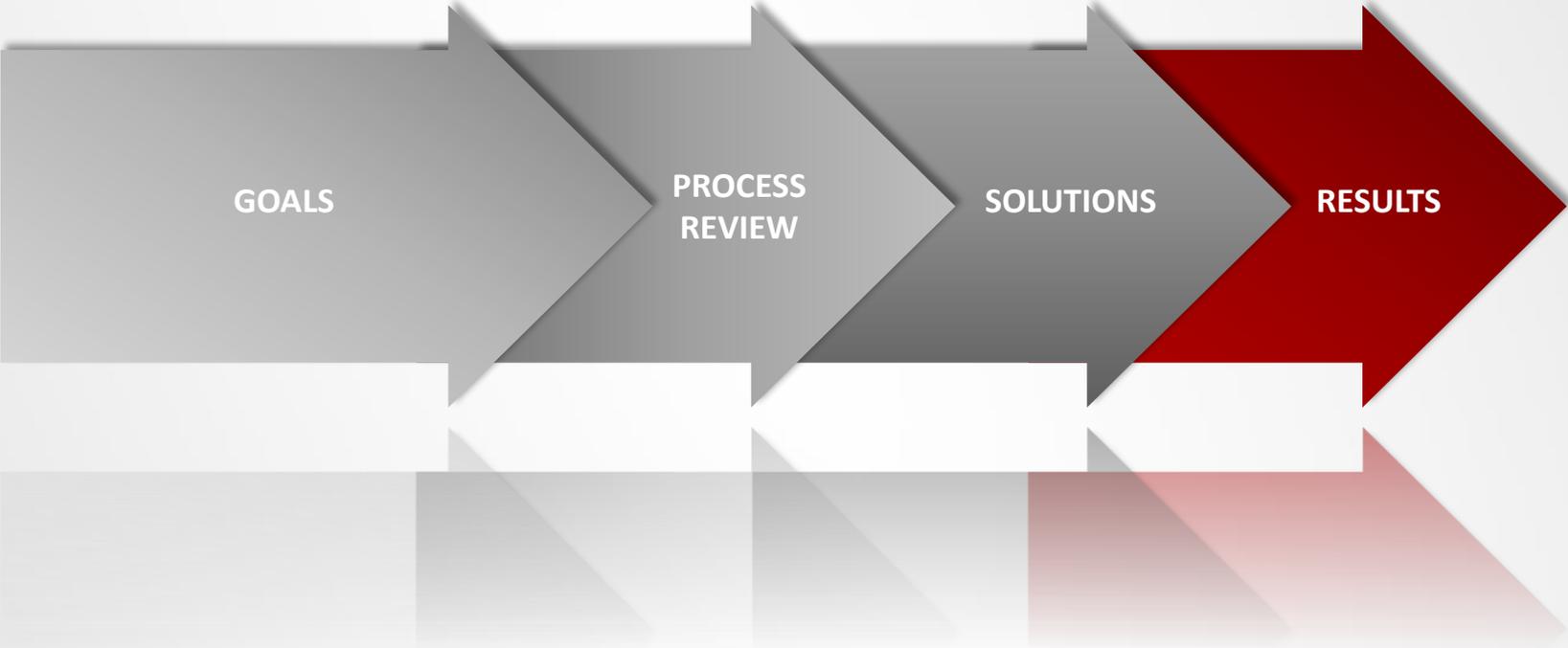


Santa Clara County  Office of Education

Denise Sanders  
Online Open Enrollment

Champions for Leadership  
June 1, 2017

# PRESENTATION OVERVIEW



# ORGANIZATIONAL GOALS

Santa Clara County  Office of Education

## FRAMING OUR FUTURE

### Mission

The Santa Clara County Office of Education is committed to serving, inspiring, and promoting student and public school success.

### Values

Students First	Collaboration
Innovation	Service

### Vision

Transforming Education through Leadership, Service, and Advocacy

### Goals

Improve student equity and access to high quality education

Provide support to districts, communities, schools, and students

Be a premier employer

Improve organizational effectiveness and efficiency



# PROJECT GOALS



**IMPROVE EFFECTIVENESS  
& EFFICIENCY**



**INNOVATION TO BETTER  
SERVE OUR EMPLOYEES**



**ECO-FRIENDLY**



**REDUCE COSTS**

# CURRENT PROCESS

## COMMUNICATION



Email Notifications  
Onsite Flyers  
Home Mailings

## ENROLLMENT



Medical Plan  
Dental Plan  
Vision Plan  
Voluntary Plan

## PROCESSING



Medical Carrier  
Dental Carrier  
Vision Carrier  
Voluntary Plan Carrier(s)  
Payroll System

# IDENTIFYING CHANGE

## WHAT WORKS?



**Email & Flyer Communications**

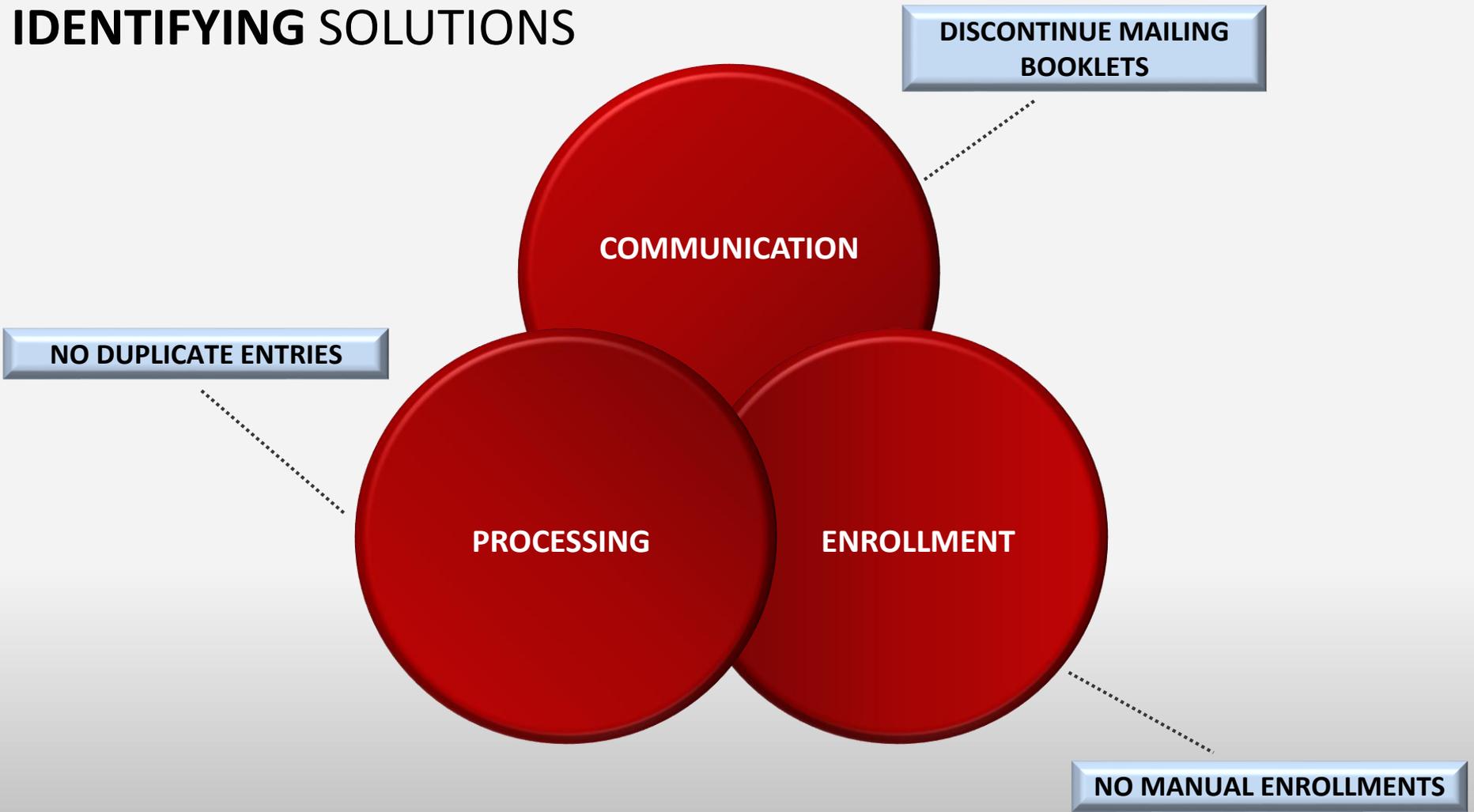
## WHAT NEEDS UPDATING?



**Mailings, Enrollments &  
Processing**



# IDENTIFYING SOLUTIONS



# INCORPORATING SOLUTIONS



**Streamlining Administrative Responsibilities**

**Personalized Enrollment Approach**



# ACCOMPLISHMENTS & SUCCESSES

PROCESS



PEOPLE



BUDGET



ENVIRONMENT



ONLINE ENROLLMENT



**SUCCESS!!!**



**BARBARA DEGREGORIO &  
SHERI MEYERS**

**KRISTIN OLSON**



**CANDICE HARRIS, LORAIN HOBGOOD  
& PATTY TIJERINA**

**DEMERRIS BROOKS/WORKFORCE &  
ORGANIZATION DEVELOPMENT TEAM**