Goals

• Professional development goals
  • Strengthen relationships
  • Deepen knowledge of SCCOE processes
  • Improve efficiency and satisfaction

• Project goals
  • Understand the work flow of the Special Ed referral system
  • Provide effective cross-team coordination and communication
  • Launch the Referral Information Management System
Accomplishments/Successes *

• Successfully launched RIM
  – System is fully functional
  – Positive feedback from both staff and customers
• Strengthened relationships
  – Customers
  – Cross-branch
  – Cross-team

*All accomplishments and successes were the result of collaboration by many individuals across multiple teams and organizations
Key Learnings

• Importance of communication
• Technical project vs. projects which are about developing relationships
• Goals and priorities of SCCOE leadership
• CFL topics of note
  – EQ
  – Project management
  – Access to leadership processes and conversations
Thank You

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