# PERSONNEL COMMISSION REGULAR MEETING #448 JANUARY 11, 2017, 10:00 A.M. ADOPTED MINUTES

## I. CALL TO ORDER

The meeting was called to order by President Rodney Martin at 10:00 a.m.

#### II. ROLL CALL

MEMBERS PRESENT	STAFF PRESENT
Rodney Martin, President	Kristin Olson, Ex-Officio Secretary
Libby Spector, Vice President	Jonathan Muñoz, Supervisor – Classification & Recruitment
Nicholas Gervase, Member	Veronica Contreras, Executive Assistant

OTHERS PRESENT
Philip J. Gordillo, Chief Human Resources Officer
Jas Sohal, Manager – Purchasing Services
Frank Indovina, Supervisor – Warehousing Services

#### III. ORGANIZATION OF THE COMMISSION FOR THE 2017 TERM

Ms. Libby Spector will preside as President of the Commission for the 2017 term.

#### IV. OATH OF OFFICE

Ms. Kristin Olson, Director – Classified Personnel Services, administered the Oath of Office to Mr. Rodney Martin.

#### V. APPROVAL OF AGENDA

**MOTION #448-1** by Ms. Libby Spector, seconded by Mr. Nicholas Gervase, to approve Agenda #448 – January 11, 2017.

MOTION #448-1 carried unanimously.

#### VI. APPROVAL OF MINUTES

**MOTION #448-2** by Mr. Nicholas Gervase, seconded by Ms. Libby Spector, to approve the Minutes of Regular Meeting #447, December 14, 2016.

**MOTION #448-2** carried unanimously.

# VII. HEARING OF PERSONS DESIRING TO ADDRESS THE COMMISSION OR TO PRESENT PETITIONS None.

## **VIII. NEW BUSINESS**

## A. Approval/Ratification of Classification Specification Retitling & Revisions

• Warehouse Person retitled to Warehouse Person/Delivery Driver

The Warehouse Person classification changed over time, the driving activities assigned to this class are more emphasized, in comparison to the warehousing activities. The driving, loading, and unloading activities were moved to the forefront of the job description. Additionally, some sentences were reworded for greater clarity. Mr. Jas Sohal, Manager – Purchasing Services and Mr. Frank Indovina, Supervisor – Warehousing Services addressed the Commission on the

revisions of this job description. Both concurred the proposed changes to the job description better reflected the responsibilities of the job.

**MOTION #448-3** by Mr. Nicholas Gervase, seconded by Ms. Libby Spector, to approve the classification specification retitling and revisions: Warehouse Person/Delivery Driver. **MOTION #448-3** carried unanimously.

## B. Approval / Ratification of Establishing and / or Extending Eligibility Lists

The Personnel Commission approved/ratified the following eligibility lists.

**Motion #448-4** by Ms. Libby Spector, seconded by Mr. Nicolas Gervase, to approve and /or ratify the Eligibility Lists.

Motion #448-4 carried unanimously.

	CLASSIFICATION	DATE	UNIT	NUMBER OF ELIGIBLES	NUMBER OF RANKS
1	LANGUAGE TRANSLATOR/INTERPRETER (ENGLISH/SPANISH) – SENIOR	12/07/16	OTBS	5	4
2	EDUCARE – FAMILY ENGAGEMENT SPECIALIST	12/16/16	OTBS	7	6

## C. Report on Future Trainings and Conferences

A listing of conferences and trainings that Commission staff and/or Commissioners have, or plan on attending during the 2016-2017 fiscal year was presented to the Commission. As more conferences or training opportunities become available, relevant information will be included within this table.

Conference/Training	Conference/Training Summary	Date & Location	Attendees	Anticipated Cost
CSPCA Annual Conference 2016-17	This is a 2-day annual conference by CSPCA, this conference covers a variety of legal updates and best practices for Personnel Commission Offices and HR Operations	01/27/17- 01/28/17 San Francisco, CA	Jonathan Muñoz	\$1730.00 total for registration, transportation, lodging, dinner; included within registration – lunch and breakfast each day (this number is an approximation based on total from 2016; updates will be provided as more information becomes available)
Merit Academy 2016- 2017	A 5-day academy, lasting 8 hours per session, designated for	February – June 2017	Veronica Contreras	\$500.00 total, mileage & lunch not included

Conference/Training	Conference/Training	Date &	Attendees	Anticipated
	Summary	Location		Cost
	individuals interested in the workings of a merit system, covering the responsibilities of the Personnel Commission, recruitment and selection, class and compensation	SMCOE, San Mateo, CA		within registration
SPCANC Annual	This conference is	10/21/16 -	Kristin Olson	\$2000.00
Conference 2016-2017	dedicated to address current legal updates on the following topics: workers compensation, the interactive process, leave updates, and merit system principles	10/23/16, Reno, NV	Jonathan Muñoz	approximate cost for registration, lodging, airfare, meals and transportation
NEOGOV Annual User Conference 2016-2017	NEOGOV led sessions to demonstrate product functionality and discuss best practices	10/13/16 – 10/14/16, Las Vegas, NV	Jonathan Muñoz Selma Murillo	\$2160.00 approximate cost for registration, lodging, airfare, meals, and transportation
CODESP Webinar Series	CODESP currently has 29 online webinars on the topics of recruitment, selection, onboarding, and best HR practices. As a team, CPS will review a webinar biweekly, topics include: • Diversity:     Awareness &     Strategies • Ethics: Public     Sector Ethics • Excel: Maximizing     Excel during     Recruitment • Excel: Using Excel     to Calculate ROI • Health:     Maximizing     Productivity • HR: Change     Leadership • HR: Salary Surveys • HR: Employee     Engagement • HR: Analytics	Fridays, 9:00 – 10:00 a.m.	All CPS Staff	No cost (web based training that can be watched at work)

Conference/Training	Conference/Training	Date &	Attendees	Anticipated
	Summary	Location		Cost
	<ul> <li>HR: Basics</li> <li>HR: Layoffs</li> <li>HR: Onboarding Best Practices</li> <li>HR: Onboarding Leaders</li> <li>Labor Relations: Bargaining I</li> <li>Labor Relations: Bargaining II</li> <li>Legal: Brown Act</li> <li>Legal: Bumping Rights</li> <li>Legal: Social Media</li> <li>Legal: Conviction Records</li> <li>Selection: Job Analysis</li> <li>Selection: Attracting the Best Candidates</li> <li>Selection: Choosing and Using Selection Procedures</li> <li>Selection: Content Validations Strategies</li> <li>Selection: Hiring for the Best Job Fit</li> <li>Selection: Interviewer Training</li> <li>Selection: Managing Large Applicant Pools</li> <li>Selection: Reducing Large Applicant Pools</li> <li>Selection: Train- the-Trainer</li> <li>Selection: Working with Job Experts</li> </ul>			
Building Trust Under Pressure: The Basic Principles	A one-day training program drives participants to understand how the principles relate to their daily challenges and illustrates how to effectively integrate	August 23, 2016	Veronica Contreras Selma Murillo	No cost (SCCOE sponsored professional development)

Conference/Training	Conference/Training	Date &	Attendees	Anticipated
conference, framing	Summary	Location	Attendees	Cost
	them into their own	Location		COST
	work behaviors.			
Skillpath Seminar –	Two-day workshop	November 9-	Veronica	\$299.00, lunch
Business Writing &	aimed at providing	10, 2016	Contreras	not included
Grammar Skills	skills and confidence			
	necessary for			
	presenting polished,			
	professional			
140 5 LL 14 LL	communications.			. /2225
MS Excel I – Mastering	The goal of this class is	November 2,	Natalie Kelm	No cost (SCCOE
the Basics	to become familiar with the various	2016	Yasmeen Husain	sponsored professional
	commands and		Tiusaiii	development)
	features of Microsoft			development,
	Excel. Participants will			
	be able to: create a			
	new document, use			
	toolbars and shortcuts,			
	enter and edit text in			
	cells, format numbers			
	and cells, use auto-fill, find and replace data,			
	create math formulas			
	and use simple			
	functions, and save,			
	open and print a			
	worksheet.			
MS Excel – Formulas &	In this class,	September	Natalie Kelm	No cost (SCCOE
Functions	participants will learn	9, 2016		sponsored
	how to use powerful	Oatabar 20	Selma Murillo	professional
	functions, how to build effective formulas, and	October 28, 2016	Jael Valle	development)
	other time-saving	2010	Jael Valle	
	techniques.			
MS Excel – Macros &	In this class,	September	Selma Murillo	No cost (SCCOE
More	participants will learn	20, 2016		sponsored
	how to put Macros to			professional
	work, find out how			development)
	they can eliminate the			
	need to repeat the			
	same set of keystrokes over and over. The			
	class will also cover			
	creating, running,			
	modifying, and sharing			
	macros; Collaborating			
	in Excel with others			
	including sharing,			
	protection, and			
	revision tracking; Table			
	tips; and Advanced filtering techniques.			
MS Excel – Pivot	In this class,	October 5,	Selma Murillo	No cost (SCCOE
Tables & Charts	participants will learn	2016	Jenna Iviainio	sponsored
	-    -    -    -    -    -    -	1	1	

Conference/Training	Conference/Training	Date &	Attendees	Anticipated
	Summary	Location		Cost
	to: prepare data in			professional
	Microsoft Excel®			development)
	Create a PivotTable			
	report Format and			
	modify the PivotTable.			
MS Word – Mastering	The goal of this class is	September	Yasmeen	No cost (SCCOE
the Basics	to become familiar	27, 2016	Husain	sponsored
	with the various commands and			professional development)
	features of Microsoft			development)
	Word. After this			
	workshop, participants			
	will be able to: create			
	a new document; use			
	toolbars; apply			
	formatting commands;			
	rearrange text; use the			
	spell checking			
	function; use			
	numbering and			
	bullets; insert and			
	manipulate tabs; and			
	save, open, and print a			
Adalas Assalas DDE	document.	0-1-144	Managina	N+ /5000F
Adobe Acrobat – PDF Documents: Basic	In this class, participants will learn	October 11, 2016	Veronica Contreras	No cost (SCCOE
Skills	how to use Adobe	2016	Yasmeen	sponsored professional
Skills	Acrobat to create PDF		Husain	development)
	(Portable Document		Trasam.	development,
	Format) files.			
	Participants will look			
	at PDFs and their			
	many uses and walk			
	through the steps of			
	creating a PDF file –			
	including converting			
	documents (like			
	Word). Participants			
	will also learn techniques for doing			
	simple modifications			
	to existing PDFs.			
Adobe Acrobat – PDF	Participants will learn	October 26,	Natalie Kelm	No cost (SCCOE
Forms I & II	even more about	2016		sponsored
	creating and			professional
	distributing Adobe	November	Selma Murillo	development)
	Acrobat forms, such as	15, 2016	Veronica	, ,
	Advanced skills in		Contreras	
	creating calculated			
	fields, validation rules			
	for data entry,			
	advisory text, and			
	interactive forms.			

Conference/Training	Conference/Training	Date &	Attendees	Anticipated
Contended training	Summary	Location	Attendees	Cost
QSS/QCC - Introduction to QCC	Introduction to QCC Learn the basics of	September 26, 2016	Kristin Olson Jonathan	No cost (SCCOE sponsored
	working effectively with the QCC interface. We will review: logging in,		Muñoz	professional development)
	QCC Control Center Window, custom settings, QCC Menu Tree & Options, Favorites, Print Manager,			
000 Paranasi	Documentation & Help	0-4-126	Kaistia Olssa	No seek (CCCOF
QCC – Personnel Downloader	In this class participants will learn how to create a Personnel Downloader preset, launch the	October 26, 2016	Kristin Olson Jonathan Muñoz Veronica Contreras	No cost (SCCOE sponsored professional development)
	download and export the data into Excel, as well as review some Excel techniques for customizing your data.			
QCC – Print Manager	Participants will learn	October 4 ,	Kristin Olson	No cost (SCCOE
& Download	how to manage reports sent to the QCC Print Manager as	2016	Jonathan Muñoz	sponsored professional development)
	well as customizing downloaded Excel data including: • Custom Lists • Auto-Fill handle • Splitting Data	December 6, 2016	Veronica Contreras	
Laserfische Basics	Participants will learn basic scanning & searching techniques. Explore the Laserfiche layout, scanning and filing techniques, and searching guidance.	September 19, 2016	Veronica Contreras	No cost (SCCOE sponsored professional development)
OMS Administration	This workshop will provide hands-on instruction on how to use the event management	September 28, 2016	Veronica Contreras	No cost (SCCOE sponsored professional development)
	functions of the Organization Management System (OMS). This session will include information on tracking attendance	December 1, 2016	Selma Murillo	
	for the events, downloading event			

Conference/Training	Conference/Training Summary	Date & Location	Attendees	Anticipated Cost
	data, preparing event registration materials, preparing reports, and fine-tuning event data.			

#### D. MONTHLY CLASSIFICATION ACTION REPORT

Ex-Officio Secretary Olson reported on the Monthly Classification Action Report and reviewed all classification actions within the last month. The Commissioners accepted the report as delivered.

## E. MONTHLY VACANCY STATUS REPORT – JANUARY 11, 2017

Ex-Officio Secretary Olson reported on the Monthly Vacancy Status Report and positions filled. The Commissioners accepted the report as delivered.

#### IX. SECRETARY'S REPORT

Ex-Officio Secretary Olson reported on the following:

#### A. Introduction of New Classified Personnel Services Specialist – Ms. Kathy Jalaan

Ms. Jalaan has been an employee of the Santa Clara County Office of Education ("SCCOE") since December 2008, holding administrative clerical support positions and, most recently, the Credential Services Specialist position, within the Human Resources Branch. Ms. Jalaan is currently working on her Master's in Public Administration, at the University of California – San Francisco. A copy of Ms. Jalaan's professional and academic biography and resume were distributed to the Commissioners.

## **B.** Distribution of Personnel Commission Annual Report

A copy of the approved Personnel Commission Annual Report was distributed to the Commissioners. The report, previously approved at the December meeting, summarizes the activities of the Commission's staff for the 2015-2016 fiscal year. Information included in the Report consists of statistical information relating to applications, recruitments, and classified staffing, as well as disciplinary hearings and appeals.

# C. Opportunity Youth Academy ("OYA") Mentorship Programs

The Mentorship Program for OYA students was reported as going well. Teen Force, an OYA partner agency, provided workforce orientation and training to the students. On January 25, 2017, the Human Resources Branch and the OYA program will co-host an orientation for both the mentees and mentors at the SCCOE. The orientation will provide an opportunity for mentees to meet their mentors and learn about the work-study internship opportunities and expectations. Students are currently signing up for Human Resources processing appointments.

#### D. Classified Personnel Services Team Meeting – Friday, January 13, 2017

The Classified Personnel Services staff will be meeting on Friday, January 13, 2017, to review the past year's accomplishments, welcome the staff to the second half of the fiscal year, and review office expectations and procedures.

## E. Announcement

Mr. Philip J. Gordillo, Chief Human Resources Officer, addressed the Commission on the Personnel Commission Report ("Report"). Mr. Gordillo was pleased with the outcome and stated the Report was very well done. Mr. Gordillo made an appointment with Mr. Jon Gundry,

Superintendent of Schools, to present the report on Thursday, January 12, 2017. Ms. Kristin Olson, Director – Classified Personnel Services will attend the meeting. An invitation to Mr. Nicholas Gervase, Personnel Commissioner, was extended.

## X. FUTURE MEETINGS OR DISCUSSION ITEMS

The next Personnel Commission meeting is scheduled for Wednesday, February 8, 2017, at 10:00 a.m.

## XI. ADJOURNMENT

The meeting adjourned at 10:20 a.m.

Respectfully submitted,

Kristin Olson

Ex-Officio Secretary, Personnel Commission