ID Theft Response Services

Identity theft is a growing crime that creates significant financial and personal problems for victims. It is estimated that one out of five Americans, or a member of their family, will become a victim of identity theft each year. Fortunately, CONCERN: EAP can help you respond if your identity is stolen.

CONCERN's ID Theft Response service provides prompt, expert assistance at the inception of a fraud related emergency. You will receive a free consultation of up to sixty minutes with a Fraud Resolution Specialist who can help you with important response activities:

- A free ID Theft Response Kit
- Assistance with restoring your identity and good credit
- Steps you can take to dispute fraudulent debts and communicate proactively with creditors and collection agencies
- Forms and letters to report and itemize each fraudulent occurrence
- Advice on how to obtain and monitor your credit report every four months
- Education on preventive steps to take to help avoid future ID theft and damage to your credit score
- Free 30-60 minute consultation with a financial professional who can assist you with; credit counseling, credit restoration strategies, credit report analysis and tax planning, all of which may have been seriously impacted by an ID theft

• A referral to an attorney for a free 30 minute initial consultation. If you would like legal representation, you can retain the attorney at a 25% discount off his or her standard fixed or hourly rates.

If you are a victim of ID theft, you can choose to purchase Full Recovery Services, available for an additional fixed fee.

It can be frightening and overwhelming if you suspect you have fallen victim to identity theft. Fortunately, CONCERN can help you respond quickly if your identity is stolen. Simply call our toll free number and ask to speak with a Fraud Resolution Specialist.



"CONCERN helped me quickly respond when my identity was stolen and gave me peace of mind."

