



Dear Families:

As we continue to navigate the regional and state shelter-in-place orders and distance learning for the safety and well-being of our students and families, we want to provide you with information about **2 months free** and reduced-cost affordable home Internet service offers available for as low as \$10-\$15 a month.

In collaboration with the San José Digital Inclusion Partnership, we are sending information in English, Spanish, and Vietnamese about: which affordable Internet offers are available through Internet Service Providers in your area; how you may qualify for an Internet offer that meets the online needs of your family; and how to apply online or phone by contacting Community-Based Organizations (in alphabetical order) who have staff that are trained and available to assist you with applying:

Catholic Charities of Santa Clara County

Email: infointernet@catholiccharitesscc.org

Phone: (800) 337-9136

Languages Spoken: English, Spanish, Vietnamese

Goodwill of Silicon Valley

Email: digitalinclusion@goodwillsv.org

Phone: 408-869-9254

Languages Spoken: English, Spanish

International Children Assistance Network (ICAN)

Email: albert.nguyen@ican2.org

Phone: (669) 220-8279

Languages Spoken: English, Vietnamese

LitLab

Email: help@kidappolis.com Phone: (408) 692-9645

Languages Spoken: English, Spanish

Gates Consulting Group

Email: <u>info@SanJoseON.com</u>

Phone: (408) 600-0429

Languages Spoken: English, Spanish

Indian Health Center

Email: link@ihcscv.org

Phone: (408) 445-3400 Ext. 5004 Languages Spoken: English, Spanish

Sacred Heart Community Service

Email: edushcs@sacredheartcs.org

Phone: (408) 916-5021

Languages Spoken: English, Spanish, Vietnamese

Vietnamese Voluntary Foundation (VIVO)

Email: hangvivo@gmail.com Phone: (408) 532-7755

Languages Spoken: English, Vietnamese

Sincerely,

Sam Liccardo

Mayor

City of San Jose

Mary ann Dewan, Ph.D.

County Superintendent of Schools
Santa Clara County Office of Education





HOME INTERNET

as low as \$10 - \$20/month

Visit <u>www.everyoneon.org/sanjose</u> to view the most current offers.



With Home Internet service, your children will gain access to many resources online to do well in school including attending classes online and completing school work. In addition, you can communicate with your child's teacher, apply for jobs quickly and easily, and get online access to services such as healthcare.

There are 3 ways that you can sign-up for an affordable Home Internet plan:

- (1) Call the company phone number listed below. The company phone numbers are only for affordable offers.
- (2) Visit the mobile friendly link listed for each Internet Service Provider to apply online.
- (3) Call this Toll-Free number, **844-841-INFO** (**4636**), to find out if you pre-qualify for an affordable offer. If you qualify the representative will have a specialist call you back to help you choose an offer.

Internet Service Providers		Cost / Speed	Contact for Low Rates
AT&T Access	 ✓ No deposit, contract or installation cost or data cap ✓ Waiving all Home Internet data overage fees ✓ Wi-Fi router included ✓ Credit Check 	\$10 / month (10 Mbps)	855-220-5211 (English) 855-220-5225 (Spanish) www.att.com/access
COMCAST Internet Essentials	 ✓ 2 months free service for new customers ✓ No deposit, contract, installation cost or data cap ✓ Wi-Fi router and hotspot included ✓ No credit check 	\$10 / month (25 Mbps)	855-846-8376 (English) 855-765-6995 (Spanish) www.internetessentials.com
human-I-T Human-I-T Connect	 ✓ No deposit, contract, installation cost, social security number or credit check ✓ No data cap and no overage charges ✓ 4G LTE speeds and no throttling ✓ Hotspot is portable 	\$15 / month (8-18 Mbps)	888-519-4724 (English and Spanish) www.human-i-t.org/request-internet

You are eligible for affordable, Home Internet if you meet one of the following qualifications:

- √ Child Enrolled in the NSLP (National School Lunch Program)
- ✓ CalFresh (food stamps) or Supplemental Nutrition Assistance Program (SNAP) Recipient
- ✓ Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) Recipient
- √ Medi-Cal Recipient
- √ Household Income Under \$40,000/year

This document is informational only. It is intended only to provide timely information about broadband connectivity offers. The City of San José is not vetting, promoting, or endorsing any of these offers or carriers. Individuals are encouraged to seek additional information directly from the carriers.

check out

www.everyoneon.org/sanjose

to determine available providers in your zip code and find out if you are eligible for affordable Home Internet service.