



**Dear Families:** 

As we continue to navigate the regional and state shelter-in-place orders and distance learning for the safety and well-being of our students and families, we want to provide you with information about **2 months free and reduced-cost affordable home Internet service offers available for as low as \$10-\$15 a month**.

In collaboration with the California Emerging Technology Fund, we are sending information in English, Spanish, and Vietnamese about: which affordable Internet offers are available through Internet Service Providers in your area; how you may qualify for an Internet offer that meets the online needs of your family; and how to apply online or phone by contacting Community-Based Organizations (in alphabetical order) who have staff that are trained and available to assist you with applying:

#### Catholic Charities of Santa Clara County

Email: <u>infointernet@catholiccharitesscc.org</u> Phone: (800) 337-9136 Languages Spoken: English, Spanish, Vietnamese

# California Foundation for Independent Living Centers

Website: www.digitalaccessproject.org Text: Get Connected to 91625 95505 Languages Spoken: English, Spanish

Goodwill of Silicon Valley Email: <u>digitalinclusion@goodwillsv.org</u> Phone: 408-869-9254 Languages Spoken: English, Spanish

#### Sacred Heart Community Service

Email: <u>edushcs@sacredheartcs.org</u> Phone: (408) 916-5021 Languages Spoken: English, Spanish, Vietnamese

Sincerely,

Mary ann Dewon

Mary Ann Dewan, Ph.D. County Superintendent of Schools Santa Clara County Office of Education



With Home Internet service, your children will gain access to many resources online to do well in school including attending classes online and completing school work. In addition, you can communicate with your child's teacher, apply for jobs quickly and easily, and get online access to services such as healthcare.

There are 3 ways that you can sign-up for an affordable Home Internet plan:

- (1) Call the company phone number listed below. The company phone numbers are only for affordable offers.
- (2) Visit the mobile friendly link listed for each Internet Service Provider to apply online.
- (3) Call this Toll-Free number, **844-841-INFO (4636)**, to find out if you pre-qualify for an affordable offer. If you qualify the representative will have a specialist call you back to help you choose an offer.

Internet Service Providers		Cost / Speed	Contact for Low Rates
AT&T Access	<ul> <li>No deposit, contract or installation cost or data cap</li> <li>Waiving all Home Internet data overage fees.</li> <li>WiFi router included</li> <li>Credit Check</li> </ul>	\$10 / month (10 Mbps)	855-220-5211 (English) 855-220-5225 (Spanish) www.att.com/access
COMCAST Internet Essentials	<ul> <li>2 months free service for new customers</li> <li>No deposit, contract, installation cost or data cap</li> <li>WiFi router and hotspot included</li> <li>No credit check</li> </ul>	<b>\$10</b> / month ( <b>25</b> Mbps)	855-846-8376 (English) 855-765-6995 (Spanish) www.internetessentials.com
별 human-I-T Human-I-T Connect	<ul> <li>No deposit, contract, installation cost, social security number or credit check</li> <li>No data cap and no overage charges</li> <li>4G LTE speeds and no throttling</li> <li>Hotspot is portable</li> </ul>	\$15 / month (8-18 Mbps)	888-519-4724 (English and Spanish) www.human-i-t.orq/request-internet

### You are eligible for affordable, Home Internet if you meet one of the following qualifications:

- ✓ Child Enrolled in the NSLP (National School Lunch Program)
- ✓ CalFresh (food stamps) or Supplemental Nutrition Assistance Program (SNAP) Recipient
- $\checkmark$  Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) Recipient
- Medi-Cal Recipient
- ✓ Household Income Under \$40,000/year

This document is informational only. It is intended only to provide timely information about broadband connectivity offers. Santa Clara County is not vetting, promoting, or endorsing any of these offers or carriers. Individuals are encouraged to seek additional information directly from the carriers.

## check out

www.everyoneon.org/sccoe to determine available providers in your zip code and find out if you are eligible for affordable Home Internet service.