Date: November 5, 2014

TO: Santa Clara County Board of Education

FROM: Mary Ann Dewan, Ph.D.
Chief Schools Officer

Nancy Guerrero, Director
Special Education Department

Yvette Irving, Director
Alternative Education Department

VIA: Jon R. Gundry, County Superintendent of Schools

SUBJECT: Williams Complaint Report

Associated Goal
GOAL 1: Improve student equity and reduce access discrepancies to high quality education.

Background
Complaints filed for SCCOE school sites under the Williams Settlement are limited to insufficient textbooks or instructional materials, unsafe or unhealthy facility conditions or teacher vacancies or mis-assignments.

Williams Complaint Procedures are posted in all classrooms to inform parents, students and teachers of the procedure for making such complaints.

No Williams complaints were received during the July through September 2014 reporting period.
Valenzuela/CAHSEE Lawsuit Settlement
Quarterly Report on Williams Uniform Complaints
[Education Code § 35186(d)]

District: Santa Clara County Office of Education

Person completing this form: Mike Ramer Title: Sr. Executive Assistant

Quarterly Report Submission Date: 
☐ Jan. 1 – March 31
☐ April 1 – June 30
☒ July 1 – Sept. 30
☐ Oct. 1 – Dec. 31

Date for information to be reported publicly at governing board meeting: November 5, 2014.

Please check the box that applies:

☒ No complaints were filed with any school in the district during the quarter indicated above.

☐ Complaints were filed with schools in the district during the quarter indicated above. The following chart summarizes the nature and resolution of these complaints.

<table>
<thead>
<tr>
<th>General Subject Area</th>
<th>Total # of Complaints</th>
<th># Resolved</th>
<th># Unresolved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Textbooks and Instructional Materials</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Teacher Vacancy or Misassignment</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Facilities Conditions</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>CAHSEE Intensive Instruction and Services</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTALS</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Submitted by: Mary Ann Dewan, Ph.D.

Jon R. Gundry, County Superintendent of Schools

Date

10/8/14