Date: July 16, 2014

TO: Santa Clara County Board of Education

FROM: Mary Ann Dewan, Ph.D.  
Interim County Superintendent of Schools
Nancy Guerrero, Director  
Special Education Department
Yvette Irving, Director  
Alternative Education Department

SUBJECT: Williams Complaint Report

Associated Goal
GOAL 1: Improve student equity and reduce access discrepancies to high quality education.

Background
Complaints filed for SCCOE school sites under the Williams Settlement are limited to insufficient textbooks or instructional materials, unsafe or unhealthy facility conditions or teacher vacancies or mis-assignments.

Williams Complaint Procedures are posted in all classrooms to inform parents, students and teachers of the procedure for making such complaints.

No Williams complaints were received during the April through June 2014 reporting period.
Valenzuela/CAHSEE Lawsuit Settlement
Quarterly Report on Williams Uniform Complaints
[Education Code § 35186(d)]

District: Santa Clara County Office of Education

Person completing this form: Mike Ramer Title: Sr. Executive Assistant

Quarterly Report Submission Date: ☑ April 1 – June 30
☐ Jan. 1 – March 31
☐ July 1 – Sept. 30
☐ Oct. 1 – Dec. 31

Date for information to be reported publicly at governing board meeting: July 16, 2014

Please check the box that applies:

☑ No complaints were filed with any school in the district during the quarter indicated above.

☐ Complaints were filed with schools in the district during the quarter indicated above. The following chart summarizes the nature and resolution of these complaints.

<table>
<thead>
<tr>
<th>General Subject Area</th>
<th>Total # of Complaints</th>
<th># Resolved</th>
<th># Unresolved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Textbooks and Instructional Materials</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Teacher Vacancy or Misassignment</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Facilities Conditions</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>CAHSEE Intensive Instruction and Services</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>TOTALS</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Submitted by: Mary Ann Dewan, Ph.D.

Mary Ann Dewan, Ph.D., Interim County Superintendent of Schools  Date